Managing Your ALDOT Mobile Devices
June 22, 2018

Purpose

Apple iPads and iPhones cannot download apps or app updates exceeding 100 MB in size using a cellular connection. This is a built-in, Apple limitation. As with most things, there are many ways to reach the same goal. This document covers approved methods for Alabama Department of Transportation (ALDOT) users to obtain necessary updates for ALDOT owned devices over Wi-Fi.

As more access points are installed, Wi-Fi is increasingly easier to find in our communities and across ALDOT statewide. Keep in mind, not every Wi-Fi is a safe way to connect to the internet. The following are approved options to obtain the necessary updates.

- ALDOT Region Offices
- ALDOT Area Offices
- ALDOT District Offices
- Secure home Wi-Fi
Wi-Fi at Work

The ALDOT Device Updates network is the preferred Wi-Fi to obtain iPad and iPhone updates. Monthly updates are the responsibility of the user to whom the device is assigned unless otherwise notified.

1. Contact the Help Desk at (334) 242-6509 to obtain the password for ALDOT Device Updates and report any problems.
   a. The password expires every 90 days.
   b. To report problems with an iPhone or iPad, please include the serial number.
      i. Go to Settings > General > About to locate the serial number.

2. Using your Apple device, navigate to Settings then Wi-Fi.

3. Tap the sliding switch to turn on Wi-Fi. Tap ALDOT Device Updates to connect then tap Continue if prompted by the Cannot Verify Server Identity message.
4. A welcome screen will appear. For username, type `updates@dot.state.al.us` and the password provided then scroll to the bottom of terms and conditions.

5. Now check the box acknowledging that you accept the terms and conditions. Tap Sign On. You are now connected.
Checking for iOS Updates

1. Navigate back to Settings, General, and Software Update. If you see an update available, tap to begin the installation.
   
   a. Have your Apple ID password handy. It is required for certain updates.
Checking for Application Updates

1. Navigate to the App Store.

2. The **Update tab** at the **bottom** will have a red circle with a number inside indicating the number of updates available. Tap the **Update tab** to see a list. You have the option to tap **Update All** or **Update** one by one.

3. If you choose to update, you will see a **progress indicator** in the shape of a circle. After completion, a list of **Recently Updated** apps will be displayed as illustrated below.
Updates

Available
Microsoft Outlook
Yesterday
All of our weekly updates include performance improvements and bug fixes to make Outlook more

Updated Recently
Microsoft OneDrive
May 21, 2018
Bug fixes:
- Launching the app with a passcode would more

Office 365 Admin
May 21, 2018
What’s new in 3.45
- Speed and stability improvements more