

ALABAMA-TOMBIGBEE REGIONAL COMMISSION



HUMAN SERVICES COORDINATED TRANSPORTATION PLAN 2017

Developed by the Alabama Tombigbee Regional Commission in coordination with the
Alabama Department of Transportation

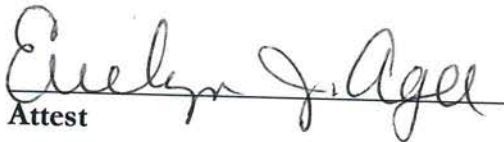
**ATRC EXECUTIVE BOARD ENDORSEMENT OF THE HUMAN SERVICES
COORDINATED TRANSPORTATION PLAN 2017**

WHEREAS, the staff of the Alabama Tombigbee Regional Commission, in cooperation with the Transportation Modal Programs Bureau of the Alabama Department of Transportation, has developed the 2017 Human Services Coordinated Transportation Plan;

WHEREAS, the document has been prepared in accordance with the requirements of the Fixing America's Surface Transportation Act (FAST ACT);

NOW THEREFORE BE IT RESOLVED, that the Alabama Tombigbee Regional Commission Executive Board hereby endorses the Human Services Coordinate Transportation Plan for the Alabama Tombigbee Region.

ADOPTED the 13th day of September 2017.


Attest

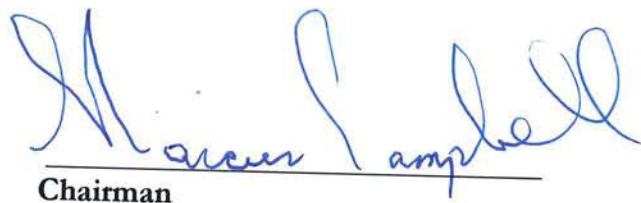

Chairman

TABLE OF CONTENTS

I	1	Introduction
II	3	Planning Process
III	4	Existing Transportation Providers
IV	18	Needs Assessment
V	28	Regional Strategies

Appendix 1

Vehicle Inventory and Acquisition

Appendix 2

Participation Items

Appendix 3

County Transit Profiles

I. Introduction

Coordinated Public Transit Plans are a requirement of the most recent transportation legislation, the Fixing America's Surface Transportation (FAST) Act, which was signed into law in December 2015. In addition, the plans are requirements of programs authorized by the Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users (SAFETEA-LU) and the Moving Ahead for Progress in the 21st Century Act (MAP-21). All of these bills require coordination in order to access certain funding programs through the Federal Transit Administration (FTA). The purpose of the coordinated plan is to assist with the coordination of modes and providers, eliminate duplication of services, improve service & access, and guide investments and grants. The plans are developed at the local level to assure current providers and users have a chance to participate in the planning process.



The federal requirements for these plans address four main focus areas. The first area of focus is an assessment of existing providers. This assessment includes current providers in the public, private, and non-profit sectors. Secondly, an assessment of transportation needs for individuals with disabilities, older adults and low income individuals must be provided. Third, strategies and/or activities must be identified to address the gaps between current services and needs. Opportunities to improve efficiency of services must also be provided. Finally, priorities for implementation must be included.

This plan covers the area served by the Alabama-Tombigbee Regional Commission. The counties included in the planning area are Choctaw, Clarke, Conecuh, Dallas, Marengo, Monroe, Perry, Sumter, Washington, and Wilcox. This area covers approximately 9,559 square miles of rural Alabama. The 2011-2015 American Community Survey Five Year Estimates report the population of the region as 187,618. The region is considered distressed with regards to all major economic indicators. Unemployment rates are high, household incomes are low, and a significant portion of the population lives solely off government assistance. The population of the region has steadily declined over the last fifty years. These factors exacerbate the transportation issues in the region.

The region's rural character also leads to additional challenges in addressing transportation issues. Long driving distances and poor road conditions contribute to

higher maintenance costs. Residents often have to travel to large metropolitan areas for specialist appointments, leading to additional scheduling challenges with providers.

The Alabama-Tombigbee Regional Commission envisions an efficient, coordinated, system, where local transit providers and human service organizations work together to provide transportation to all of those in need of service throughout the region. The region has adopted the following goals with regards to public transportation:

Goal I: Enhance Transportation Access

The Alabama Tombigbee Regional Commission's goal is to enhance access to transit service in the ten- county region through the coordination of existing and future services. This will be accomplished by compiling an inventory of existing transit services, identifying unmet needs, and addressing these needs.

Goal II: Minimize Duplication

It is the goal of the Alabama Tombigbee Regional Commission to minimize the duplication of transit service in the ten-county region through the coordination of existing and future service.

Goal III: Provide Cost-Efficient Transit Service

It is the goal of the Alabama Tombigbee Regional Commission to develop the most cost-efficient transit system possible in the ten-county region through the coordination of existing and future service.



Photo courtesy of Cahaba Center for Mental Health

II. Planning Process

The Alabama-Tombigbee Regional Commission facilitated the planning process for the plan during the summer of 2017. The region worked with providers, purchasers, and end users to evaluate the existing transit options in the region and identify gaps in service. This core group also worked together to identify potential strategies to address these gaps.

Providers were contacted individually by ATRC. Each provider was asked to complete a questionnaire and provide future project listings. Appendix 1 provides the project listings submitted by each provider. ATRC also spoke with each provider about the specific challenges they faced in their service area. This information along with the feedback received at public forums is the core of the needs assessment portion of this document.

ATRC used its Rural Planning Organization (RPO) as a vehicle to encourage public involvement in the planning process. ATRC holds RPO meetings in each county three times a year to discuss transportation related issues with citizens. These meetings are open to the public. During August of 2017, these meetings were used as an opportunity to have an open dialogue with citizens regarding transit related needs. Appendix 2 contains sign-in sheets from all RPO meetings where the plan was discussed.

In addition, ATRC also held two public forums to provide the public with an opportunity to discuss transit related issues. These meetings were held during the month of August in Thomasville and Demopolis. Representatives from the Department of Human Resources, hospitals, nursing homes, assisted living, and other social service organizations were formally invited to these meetings. Providers were invited in order to link the end users back to the decision makers within their counties. Appendix 2 contains sign in sheets from these meetings, a copy of the news release, and the meeting mailing list.

III. Existing Transportation Providers (Public & Non-Profit)

Public transportation resources in the ATRC region are limited. No providers in the region offer fixed route services. The rural character along with the economic realities of the area severely limit services provided. Information pertaining to available transportation services offered by public and non-profit agencies is provided in this section. Localized transportation services offered by individual doctor's offices, nursing homes, and for profit providers are discussed in detail by county in Appendix 3.

5311 Providers (Formula Grants for other than Urbanized Areas)

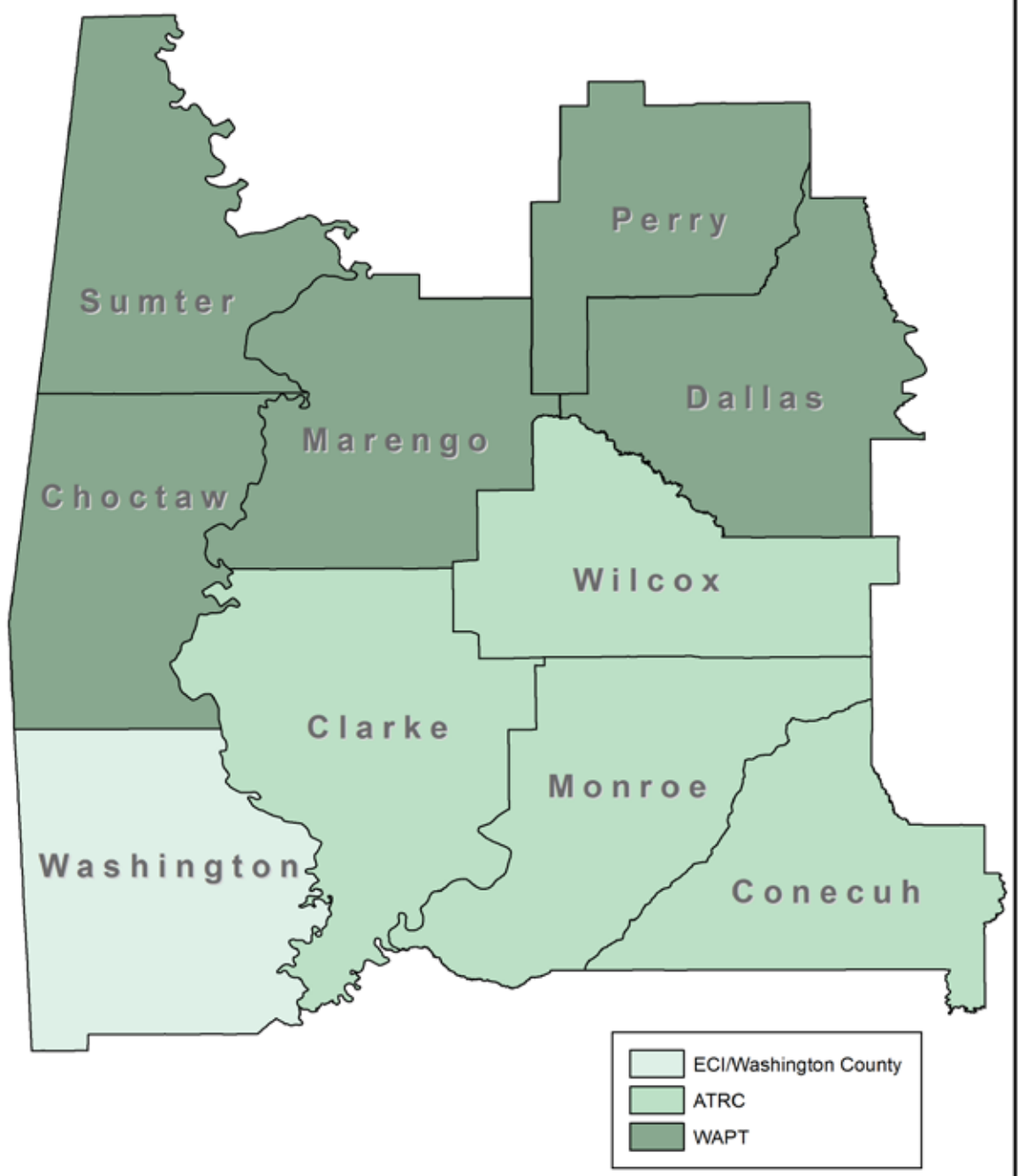
The 5311 program is a rural program that is formula based and provides funding to states for the purpose of supporting public transportation in rural areas. Areas with a population of less than 50,000 qualify for these funds. The goal of the program is to provide the following services:

- Enhance the access of people in non-urbanized areas to health care, shopping, education, employment, public services, and recreation.
- Assist in the maintenance, development, improvement, and use of public transportation systems in non-urbanized areas.
- Encourage and facilitate the most efficient use of all transportation funds used to provide passenger transportation in non-urbanized areas through the coordination of programs and services.
- Assist in the development and support of intercity bus transportation.
- Provide for the participation of private transportation providers in non-urbanized transportation

Currently, all counties in the ATRC region are served by a 5311 provider. Figure 3.1 is a map outlining the service area of each provider. The Alabama Tombigbee Regional Commission Rural Transportation, West Alabama Public Transportation, and Washington County Rural Transportation are the 5311 providers in the region.

Figure 3.1

5311 Service Areas Alabama Tombigbee Regional Commission





ATRC

AT A GLANCE

General Services:

Alabama-Tombigbee Rural Transportation provides a number of transportation related services in their four county service area.

Applicant Status:

Private non-profit

Primary Service Area:

Clarke, Conecuh, Monroe, and Wilcox Counties

Service Days/Hours:

Mon.-Fri. 8AM to 4PM

Transportation Funding Sources:

5311, 5316

No. of vehicles: 24

Contact:

Fred Armstead
 Director of Transportation
 107 Broad Street
 Camden, AL 36726
 Phone: 334-682-4234
 Fax: 334-682-4205
 Email: fred.armstead@atrc.net

ALABAMA- TOMBIGBEE REGIONAL COMMISSION

The Alabama Tombigbee Rural Transportation Program currently operates in four counties: Clarke, Conecuh, Monroe, and Wilcox Counties. Within these counties ATRC Rural Transportation provides demand response transportation to anyone in need. The Rural Transportation Program also contracts for services to transport dialysis patients, Welfare to Work participants and the mentally impaired and physically handicapped. Also provided is transportation for the elderly to the Alabama-Tombigbee Regional Commission Area Agency on Aging Nutrition Centers, which are located in these counties.

ATRC also provides Job Access Reverse Commute (JARC) services in Clarke and Conecuh Counties.

Identified unmet needs include:

- Lack of funding
- High maintenance costs
- Hours of availability



WCRPT

WASHINGTON COUNTY RURAL PUBLIC TRANSPORTATION

AT A GLANCE

General Services:

Washington County Rural Public Transportation is a small transportation program meeting the needs of people in Washington County.

Applicant Status:

Private non-profit

Primary Service Area:

Choctaw, Clarke, Mobile, Washington Counties

Service Days/Hours:

Mon.-Fri. 8AM to 4PM

Transportation Funding Sources:

5311

No. of vehicles: 10

Contact:

Crystal Coates
234 Hearn Drive
Chatom, AL 36518
Phone: 251-847-2970
Fax: 251-847-2971
Email: eci@millry.net

WCRPT provides transportation for medical, employment, recreation, shopping, and educational purposes.

The WCRPT's mission is to provide convenient, affordable, and reliable transportation to the residents of Washington County by adhering to the highest level of safety.

Identified unmet needs include:

- Funding, staff, vehicles, long distances between riders and routes with low fares
- Service areas not easily accessible and cost effective



WEST ALABAMA PUBLIC TRANSPORTATION

AT A GLANCE

General Services:

Provides a number of transportation related services in its nine county service area.

Applicant Status:

Private non-profit

Primary Service Area:

Bibb, Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Sumter, and Perry Counties

Service Days/Hours:

Mon.-Sat. 6AM to 8PM

Transportation Funding Sources:

5311

No. of vehicles: 64

Contact:

Bobby J. Armstead
500 East Washington Street
Demopolis, AL 36732
Phone: 334-289-5789
Fax : 334-289-1198
Email: boss_trn@bellsouth.net

West Alabama Public Transportation (WAPT) provides 5311 service in Bibb, Choctaw, Dallas, Greene, Hale, Lowndes, Marengo, Sumter, and Perry counties. The agency has 64 vehicles assigned to these counties and provides trips for a wide variety of purposes.

WAPT serves a wide variety of clients including the elderly, disabled, general public, and people going to work. Service purposes include home delivered meals, senior center transportation, medical appointments, employment/training, recreation/social, shopping, and education. In addition, WAPT provides demand response transportation.

WAPT also provides JARC services.

Identified unmet needs include:

- More hours to run, mainly weekends and nights
- Local match, administration, operation and capital
- Funding local matching and capital equipment match

5310 Providers (Enhanced Mobility of Seniors and Individuals with Disabilities)

The goal of the 5310 program is to improve mobility for seniors and individuals with disabilities by removing barriers to transportation service and expanding transportation mobility options. The program supports transportation services planned, designed, and carried out to meet the special transportation needs of seniors and individuals with disabilities in all areas regardless of population. Eligible projects include both traditional capital investment and nontraditional investment beyond the Americans with Disabilities Act (ADA) complementary paratransit services.

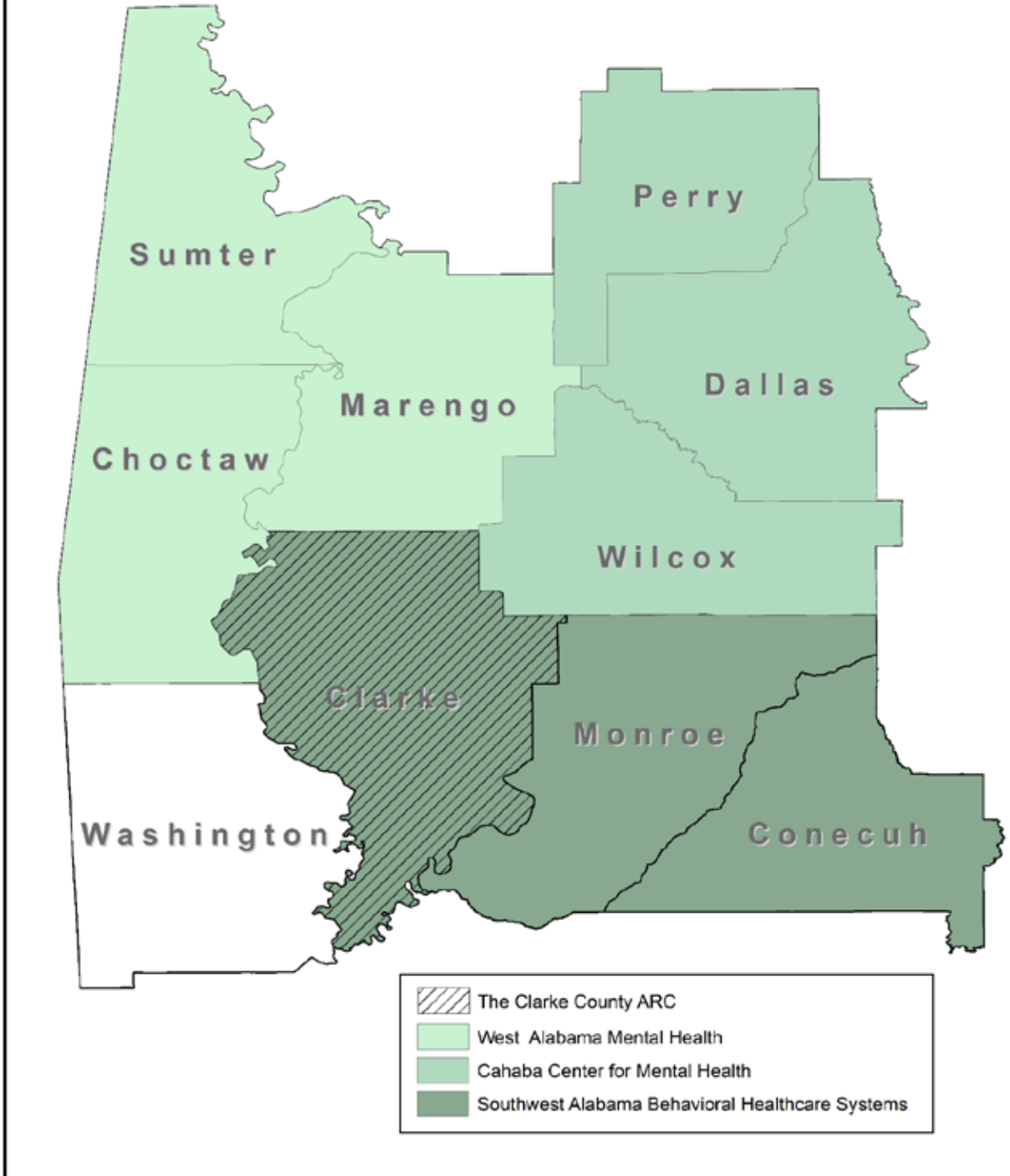
Figure 3.2 provides a look at current 5310 providers in the region along with their service areas. The Clarke County ARC, Cahaba Center for Mental Health, West Alabama Mental Health, and Southwest Alabama Behavioral Services all provide 5310 services in the ATRC region.



Photo courtesy of Cahaba Center for Mental Health

Figure 3.2

5310 Transportation Providers Alabama Tombigbee Regional Commission





THE ARC OF CLARKE COUNTY

AT A GLANCE

General Services:

The Arc of Clarke County is a non-profit membership organization dedicated to providing services to and advocating for persons with intellectual disabilities in Clarke County, Alabama.

Applicant Status:

Private non-profit

Primary Service Area:

Clarke County, Alabama

Service Days/Hours:

Mon.-Fri. 8AM to 4PM

Transportation Funding Sources:

5310

No. of vehicles: 14

Contact:

Becky Adams
501 Forest Avenue
P.O. Box 100
Jackson, AL 36545
Phone: 251-246-3000
Fax: 251-246-3098
Email: tacc@thearcofclarke.com

The Arc of Clarke County believes that people with intellectual and developmental disabilities are entitled to the rights afforded every American and that they demand to be included and participate as full members of the community. The agency is vital in providing the supports and services crucial to achieving these goals.

The Arc is the premier provider of support and services for people with intellectual and developmental disabilities.

Support and services offered by the Arc of Clarke County include:

- Information and referral services;
- Individual advocacy to address education, employment, health care and other concerns;
- Self-advocacy initiatives;
- Residential support;
- Family support;
- Employment programs; and
- Leisure and recreational programs

Identified unmet needs include:

- Limited and inadequate staff to provide additional routes to under-served areas



AT A GLANCE

General Services:

The Mission of Cahaba Center for Mental Health is to provide quality mental health, developmental disabilities, and substance abuse services within the limits of available resources to the residents of Dallas, Perry, and Wilcox Counties.

Applicant Status:

Private non-profit

Primary Service Area:

Dallas, Perry, and Wilcox Counties

Service Days/Hours:

Mon.-Thur. 8AM to 5PM

Fri. 8AM to 12PM

Group Homes transport 24/7

Transportation Funding Sources:

5310

No. of vehicles: 64

Contact:

Carrie Bearden

417 Medical Center Pkwy

Selma, AL 36701

Phone: 334-418-6500

Fax: 334-872-2084

Email:

Carrie.bearden@cahabamentalhealth.com

CAHABA CENTER FOR MENTAL HEALTH

Cahaba Center for Mental Health offers intensive outpatient treatment (IOT) and general outpatient services for adults (age 18 and older). Outpatient treatment focuses on problem solution, symptom resolution/reduction and stabilization.

The Cahaba Center for Mental Health provides Adult Training Services. Programs provide structured, individualized services designed to increase levels of functioning and independence, enhance skill acquisition and promote integration into the community. Personal Care Services may be provided to individuals to assist with activities of daily living such as bathing, grooming, dressing, meal preparation, assistance with eating, incidental household cleaning, laundry and other activities.

Identified unmet needs include:

- Transporting clients to larger cities for medical appointments or hospitalization
- Maintenance (both preventative and necessary) to keep the fleet of vehicles in safe operating condition



AT A GLANCE

General Services:

Southwest Alabama Behavioral Healthcare Systems (SWAMH) offers mental health services provided by a group of professional counselors, case managers, nurses, and psychiatrists.

Applicant Status:

Private non-profit

Primary Service Area:

Clarke, Conecuh, Escambia, Monroe Counties

Service Days/Hours:

Mon.-Fri. 7:30AM to 3:30PM

Transportation Funding Sources:

5310

No. of vehicles: 20

Contact:

Vince Smith
Operations Director
328 West Claiborne Street
P.O. Box 964
Monroeville, AL 36460
Phone: 251-575-4203
Fax: 251-575-9459
Email: vince@swamh.com

SOUTHWEST ALABAMA BEHAVIORAL HEALTH CARE SYSTEMS

Southwest Alabama Behavioral Healthcare Systems (SWAMH) provides 5310 services in Clarke, Conecuh, and Monroe Counties in ATRC's region. Offices are located in Evergreen, Grove Hill, and Monroeville. The mission of SWAMH is to promote and provide quality behavioral health care that is easily accessible, responsive, and supports independence and recovery.

Identified unmet needs include:

- Identification of consumers who need services living in rural locations with limited transportation
- Lack of low cost door to door transportation providers in our area
- State-wide waiting list for identification of consumers



WEST ALABAMA MENTAL HEALTH CENTER

AT A GLANCE

General Services:

West Alabama Mental Health Center provides services to individuals with mental health needs throughout west Alabama.

Applicant Status:

Private non-profit

Primary Service Area:

Choctaw, Greene, Hale, Marengo, and Sumter counties

Service Days/Hours:

Mon.-Fri. 8:00AM to 5:00PM

Transportation Funding Sources:

5310

No. of vehicles: 8

Contact:

Patricia P. Moore
1215 South Walnut Avenue
P.O. Box 260
Demopolis, AL 36732
Phone : 334-289-2410
Fax : 334-289-2416
Email : pmoore@wamhc.org
Website : www.wamhc.org

West Alabama Mental Health Center is a regional mental health center located in the Blackbelt area of West Alabama serving Choctaw, Greene, Hale, Marengo, and Sumter counties. WAMHC is a comprehensive community mental health center providing services to people with mental illness, intellectual disabilities, substance abuse problems and children with serious emotional disorders. Through prevention program they help at-risk students stay off drugs and in school. They work with many community agencies to bridge the gap between services.

Identified unmet needs include:

- Need for after-hours transportation
- Transportation to and from work
- Having qualified drivers and access to vehicles

ALABAMA INSTITUTE FOR DEAF AND BLIND

AT A GLANCE

Montgomery Regional Center
432 E. Jefferson Street
Montgomery, AL 36104
Phone: 334-262-0824

Tuscaloosa Regional Center
2412 Skyland Blvd. East
Tuscaloosa, AL 35405
Phone: 205-345-2883

Website:
<http://aidb.org/home/>



The Alabama Institute for Deaf and Blind (AIDB) provides transportation services to people who are sensory impaired. The AIDB has regional centers throughout the state to serve clients. The Tuscaloosa Center provides services to Choctaw, Marengo, Perry, and Sumter Counties in the ATRC region. The Montgomery Center provides services to Dallas and Wilcox Counties. The Mobile Center provides services to residents in Clarke, Conecuh, Monroe, and Washington Counties.

ALABAMA KIDNEY FOUNDATION

AT A GLANCE

Today, the AKF is the only state-based organization dedicated to assisting kidney patients.

2012 University Boulevard
Suite 164
P.O. Box 12505
Birmingham, AL 35202
Phone: 205-934-2111
Fax: 205-975-6682
Executive Director: E.W. "Jack"
Jackson, III



The Alabama Kidney Foundation purchases transit service for clients in all 67 Alabama counties. Their clients are limited to kidney patients who make \$1,000 or less per month. The Foundation also reimburses clients' family and friends who provide transportation. The transit program operates from 5:00 a.m. – 6:00 p.m., Monday – Saturday. The Foundation is located in Birmingham, Jefferson County. The Foundation wishes to provide service to individuals who are above the \$1,000 threshold but are not able to due to funding limitations. The Foundation indicated that the lack of transit service in rural areas is a problem.

ALABAMA MEDICAID AGENCY

AT A GLANCE

The Alabama Medicaid Agency's Non-Emergency Transportation program helps eligible recipients pay for rides to dental and doctor offices, hospitals and other medical facilities when the service is also covered by Medicaid.

106 Executive Park Lane
Selma, AL 36701
Phone: 334-418-6600

Website:
<http://www.medicaid.alabama.gov/>



In order for Medicaid to pay for a ride, the individual needing the ride has to call Medicaid's toll-free NET hotline at least five days before the ride is needed. The NET hotline is open 8:00 a.m. to 4:00 p.m., Monday through Friday, except on major state holidays. The agency provides Electronic Benefits Transfer (EBT) cards to its clients to purchase transit service. These funds can be used to pay for both public and private transportation providers.

KID ONE TRANSPORT SYSTEM, INC.

AT A GLANCE

Street Address:
110 12th Street North
Birmingham, AL 35203

Mailing Address:
P.O. Box 11864
Birmingham, AL 35202

Toll-free: 800-543-7143
Birmingham area:
205-978-1000
Fax: 205-978-1019



Kid One Transport System, Inc. is a non-profit transit provider in Dallas, Marengo, Perry, Sumter, and Wilcox Counties. Kid One provides medical trips for children (19 and under) throughout Alabama. The company generally operates Monday through Friday from 4:00 a.m. till 4:00 p.m. The Kid One office is located in Hoover in Jefferson County.

SOUTH ALABAMA CARES (HIV/AIDS)

AT A GLANCE

CARES coordinates a variety of resources to assist everyone affected by the HIV/AIDS epidemic.

4321 Downtowner Loop N
Mobile, AL 36609

Phone: 251-471-5277
Fax: 251-471-5294



As stated on their website: "Community AIDS Resources, Education & Support (CARES) is the only agency in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties solely dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. Our agency also works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus."

CAPITOL TRAILWAYS (PRIVATE-FOR PROFIT)

AT A GLANCE

520 North Court Street
Montgomery, AL 36104

Toll Free: 800-553-9000
Phone: 334-832-4166
Fax: 334-832-4168

US DOT: 105849

Email:
capital@CapitalTrailways.com



Capitol Trailways, through a federal grant to ALDOT, provides daily scheduled bus service from Mobile to Tuscaloosa. The service is meant to link passengers with Amtrak and Greyhound services that are located in Tuscaloosa. Stops in the ATRC region are in Jackson, Grove Hill, Thomasville, Pine Hill, Camden, Selma, and Marion.

5316 Providers (Job Access Reverse Commute)

The Job Access and Reverse Commute (JARC) program was established to address the unique transportation challenges faced by welfare recipients and low-income persons seeking to obtain and maintain employment. Within ATRC's ten county region, West Alabama Public Transportation and the Alabama Tombigbee Regional Commission are JARC providers.

IV. Needs Assessment

The Needs Assessment for this plan was developed through two separate processes. The first was a review of social and economic indicators by Census tract. The second was a comprehensive review of needs with providers, purchasers, and end users. Each of these processes are described below.

Review of Socioeconomic Data
US Census Bureau 2011-2015
American Community Survey (ACS)
Five Year Estimates are the basis of the socioeconomic review that was completed by ATRC. The ACS is a nationwide, continuous survey designed to provide communities with reliable and timely demographic, housing, social, and economic data every year. ATRC analyzed this data at the census tract level.



Photo courtesy of the ARC of Clarke County

Figure 4.1 depicts the population of the region by census tract. By looking at this map, one can get an idea where the population centers of the region are located. This information is important in identifying areas where public transit may be needed. Figure 4.2 provides information regarding the population density of the region. The population density is a measurement of how many people live in a certain area, in this case per square mile. Low population densities lead to transportation challenges. These areas are extremely rural and have very few, if any, healthcare, shopping, and social service options available locally. These areas are challenging for providers due to the time and distance involved and often cause more wear and tear on vehicles. Sparsely populated areas are present throughout the ten county region exacerbating the problems associated with them. It can be seen that the entire region, with the exception of the a few population centers, is sparsely populated.

Figure 4.1

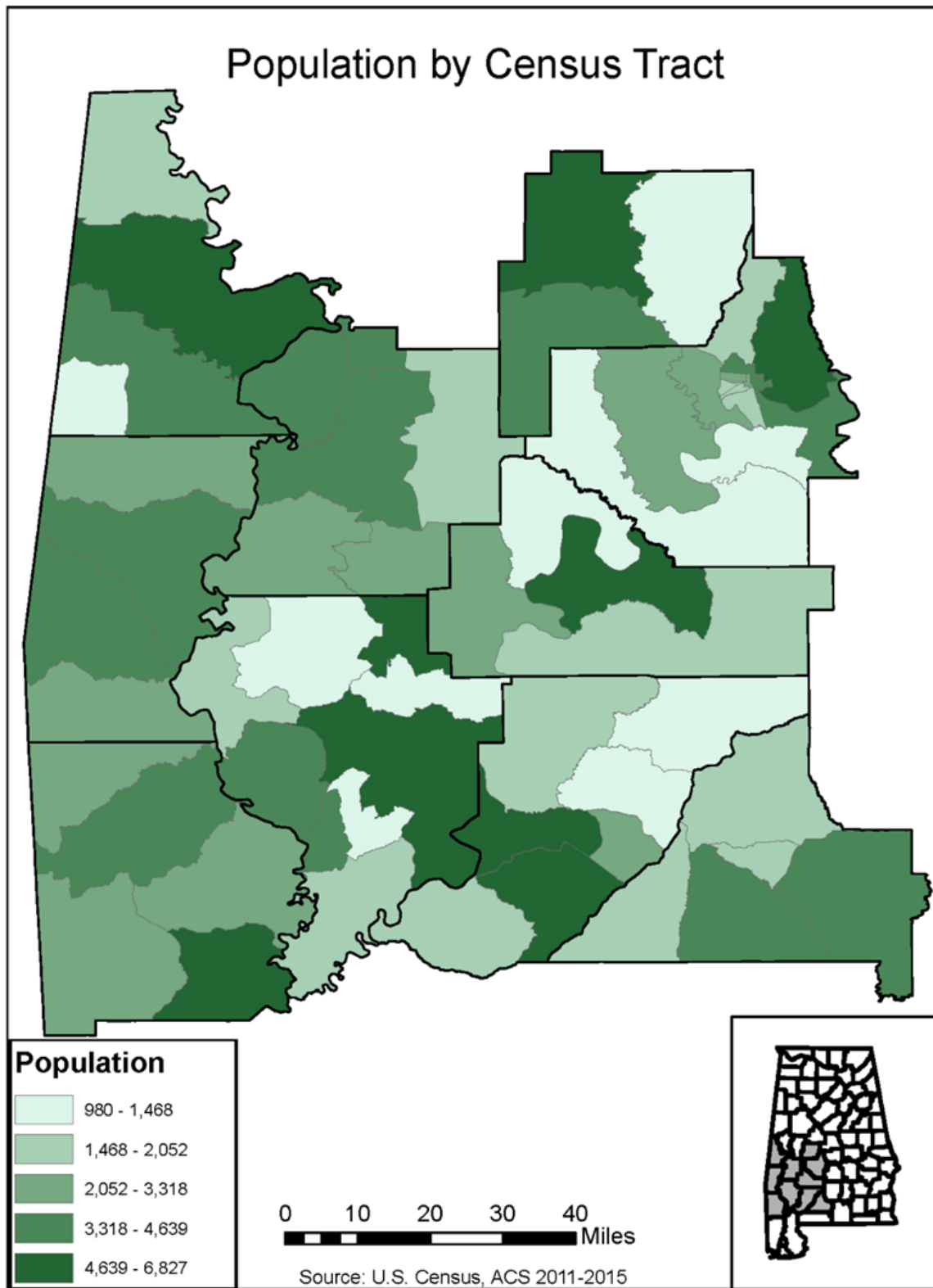


Figure 4.2

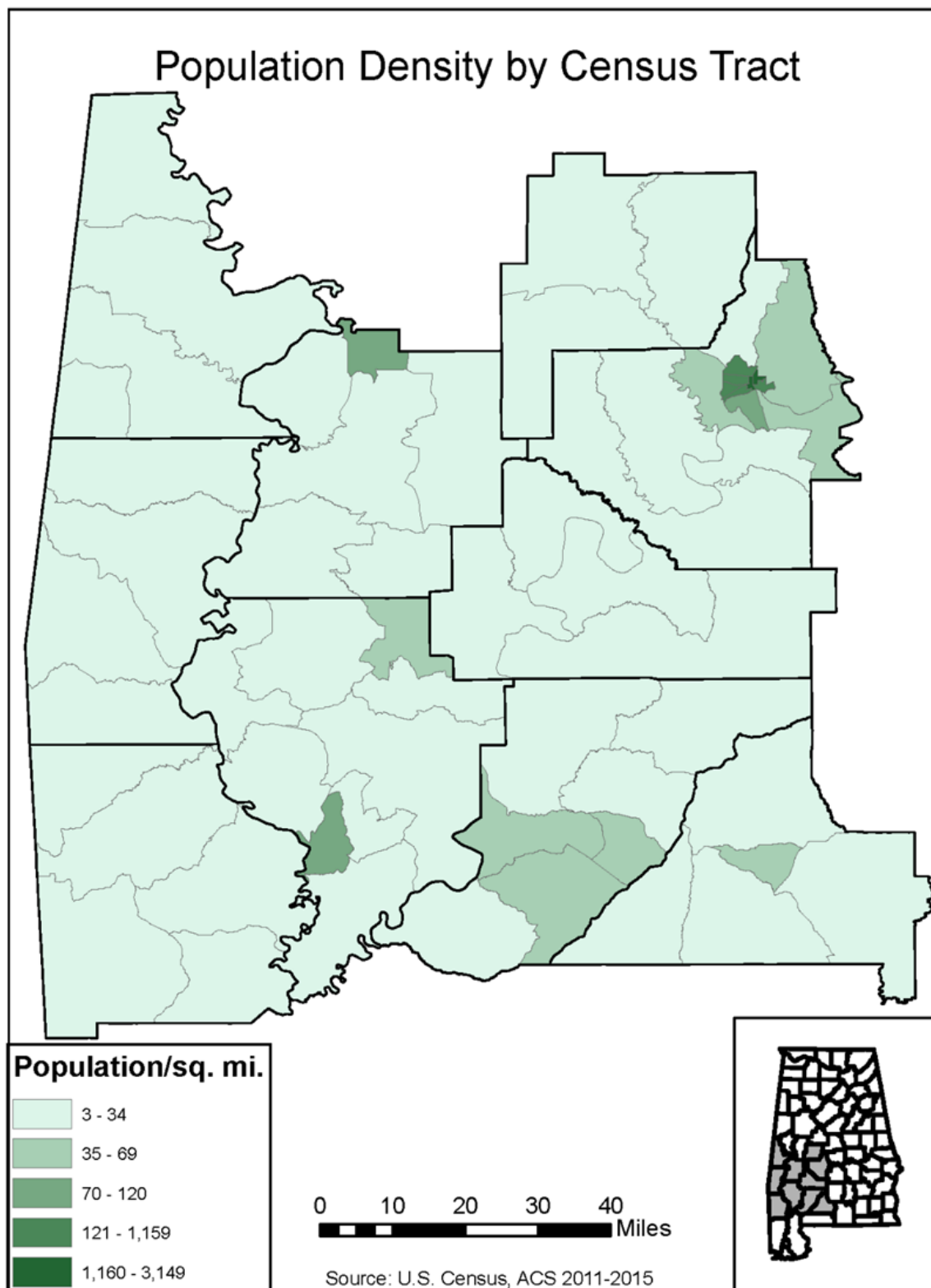
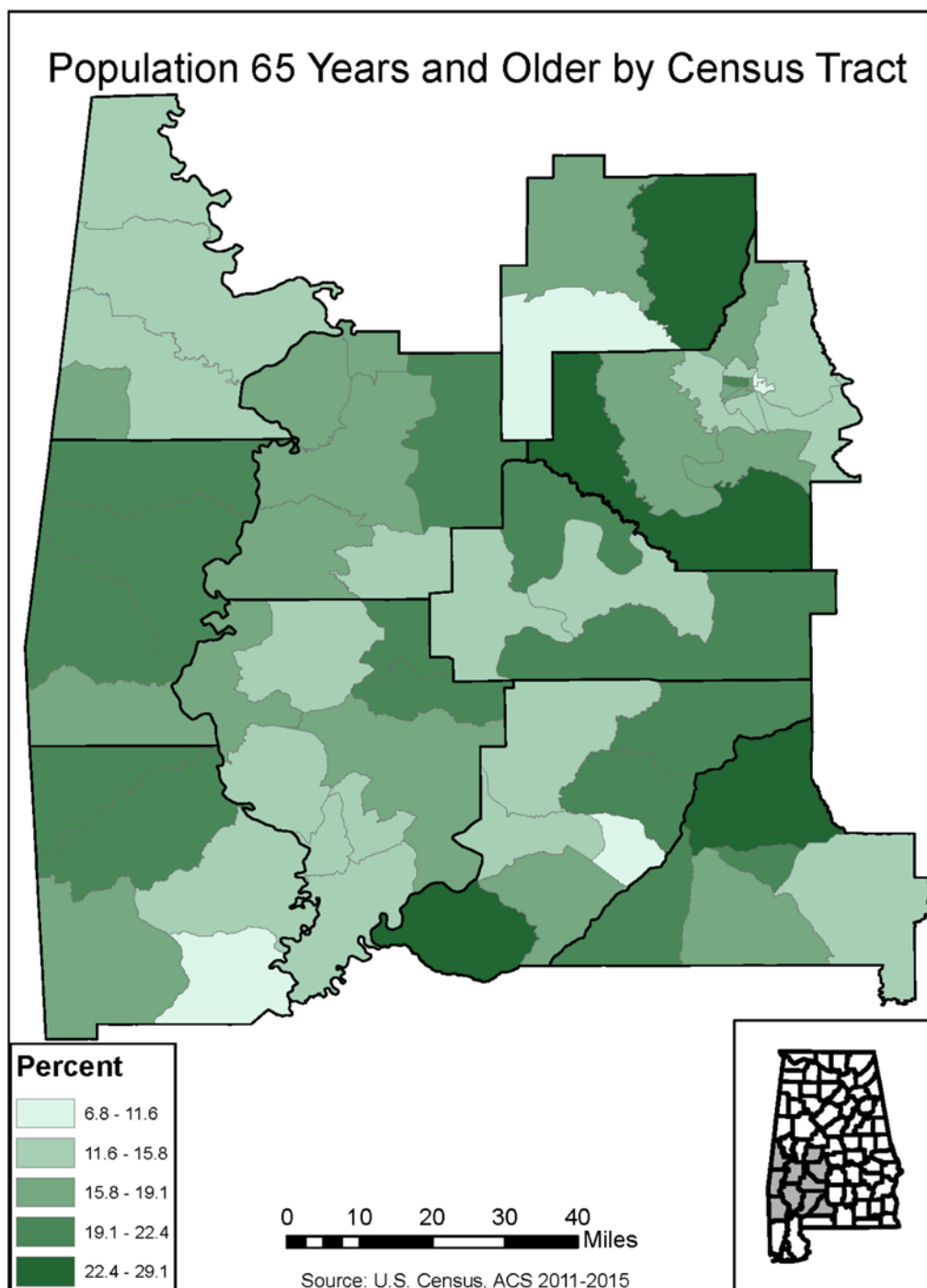


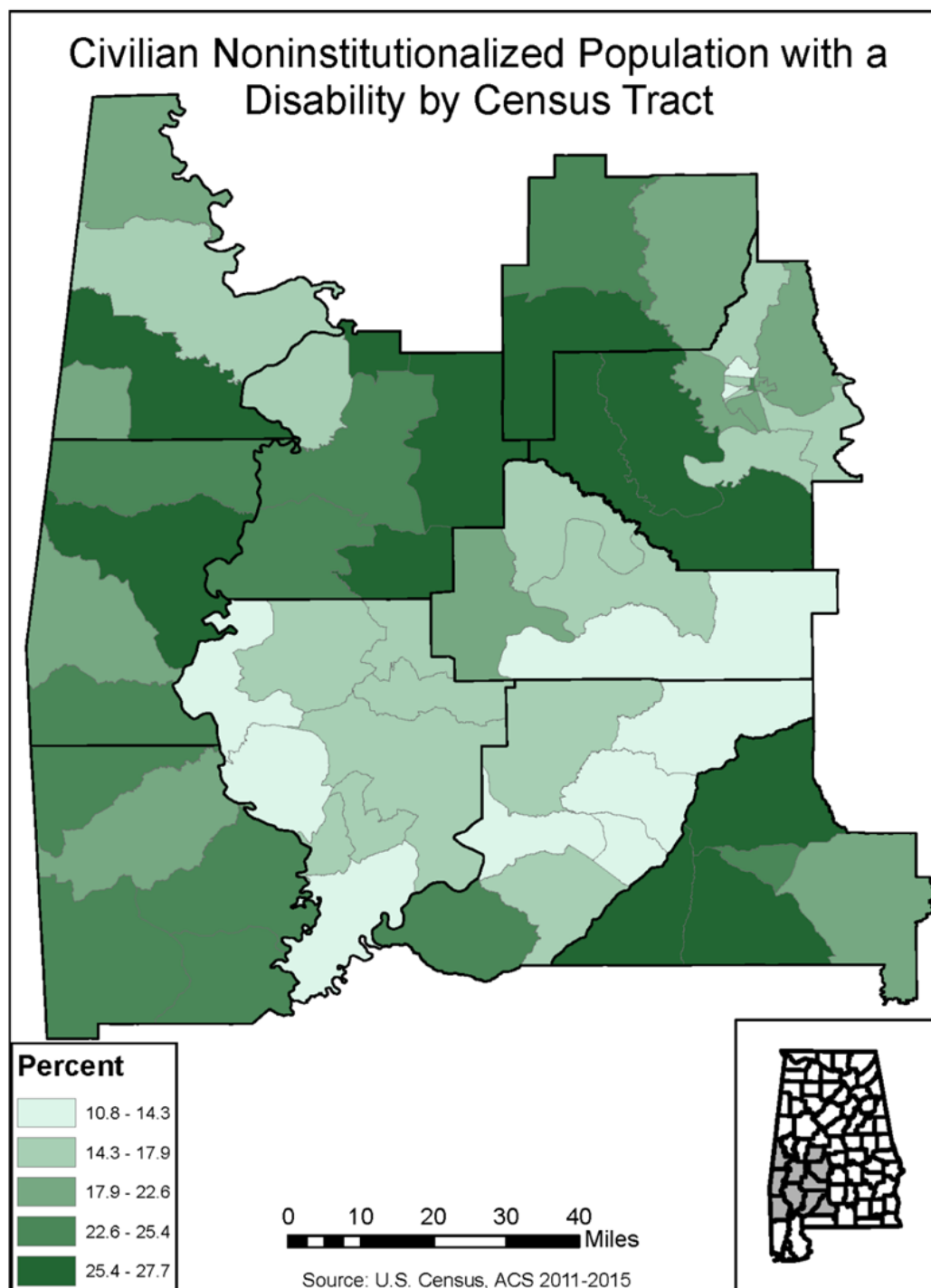
Figure 4.3 depicts the percent of population over the age of 65 by census tract for the ATRC region. These individuals often depend on public transportation due to their health and economic characteristics. It can be seen that a significant portion of the population in the region is over the age of 65. Areas with the highest percentages are east Perry County, south Dallas County, north Conecuh County, and south Monroe County.

Figure 4.3



The percent of the population identifying themselves as having a disability is provided in Figure 4.4. These individuals frequently rely on public transportation to transport them. Over half of the census tracts in the region have over 20% of the population having a disability. South-central Sumter, central Choctaw, east Marengo, west Perry, south Dallas, and west Conecuh have the highest percentage of residents with disabilities.

Figure 4.4



Individuals who do not have access to a vehicle must rely on friends/family and public transportation to travel everywhere. Figure 4.5 highlights the areas in the region where there are concentrations of residents with no access to a vehicle. It can be seen that a large portion of the ATRC region has over 10% of all housing units not having access to a vehicle. North Wilcox County and the Selmont area have the highest percentages of units without access to a vehicle.

Figure 4.5

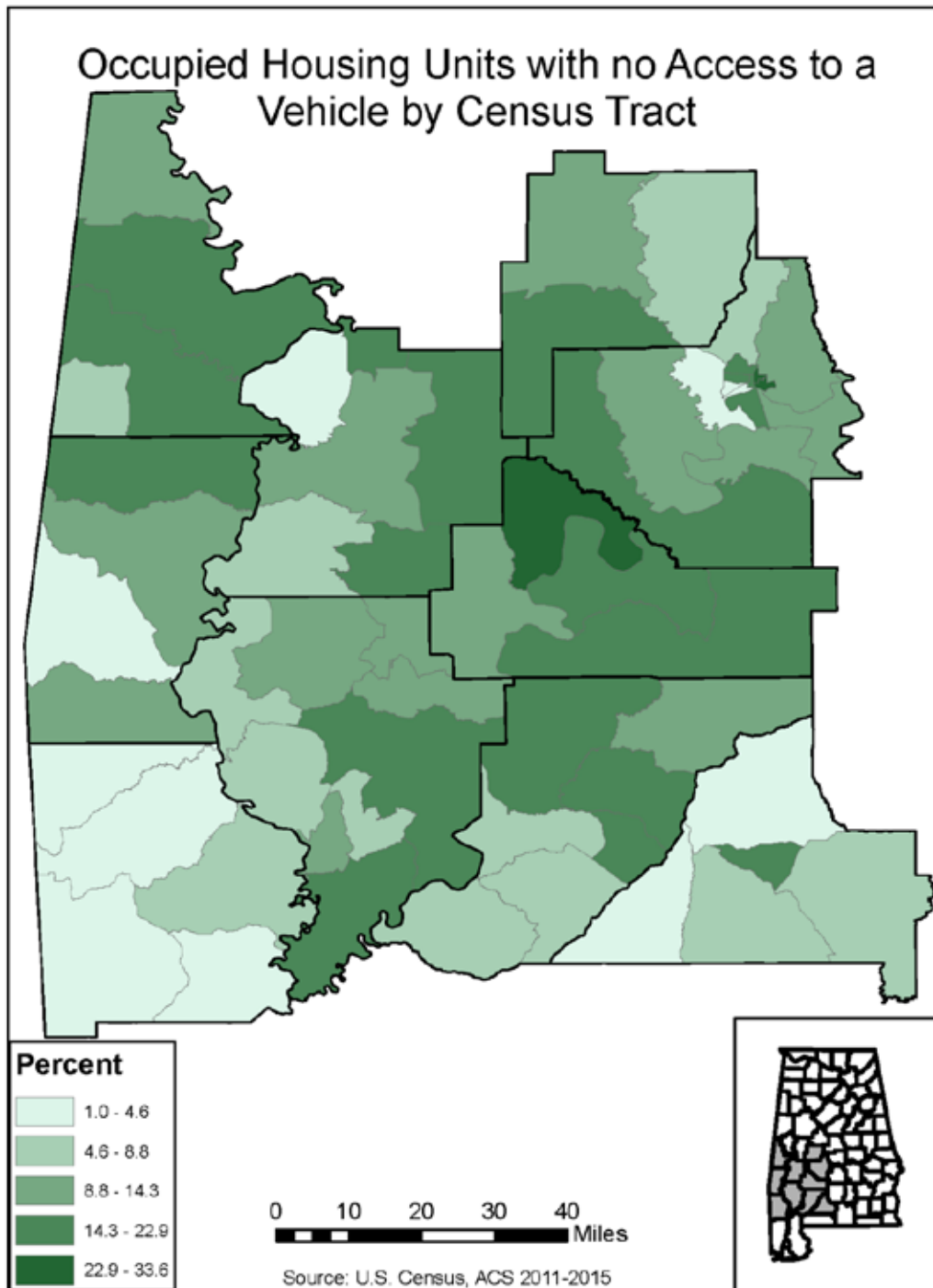


Figure 4.6 illustrates the percentage of individuals in the region living below the poverty level. Due to limited resources, these individuals may have to depend on public transportation. It can be seen that the population in a significant area within the region is living below the poverty level all have over 34.5% of families living in poverty.

Figure 4.6

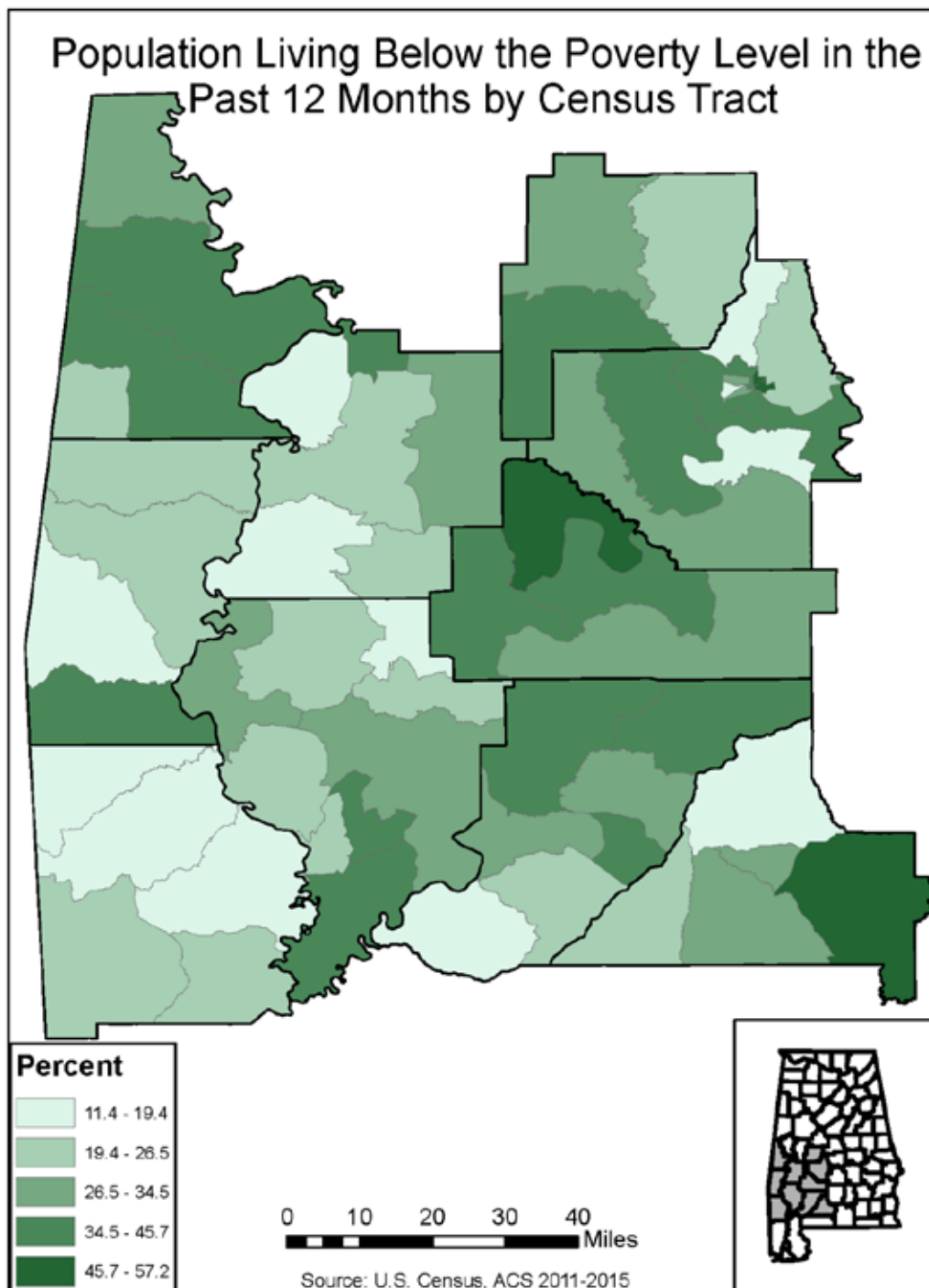
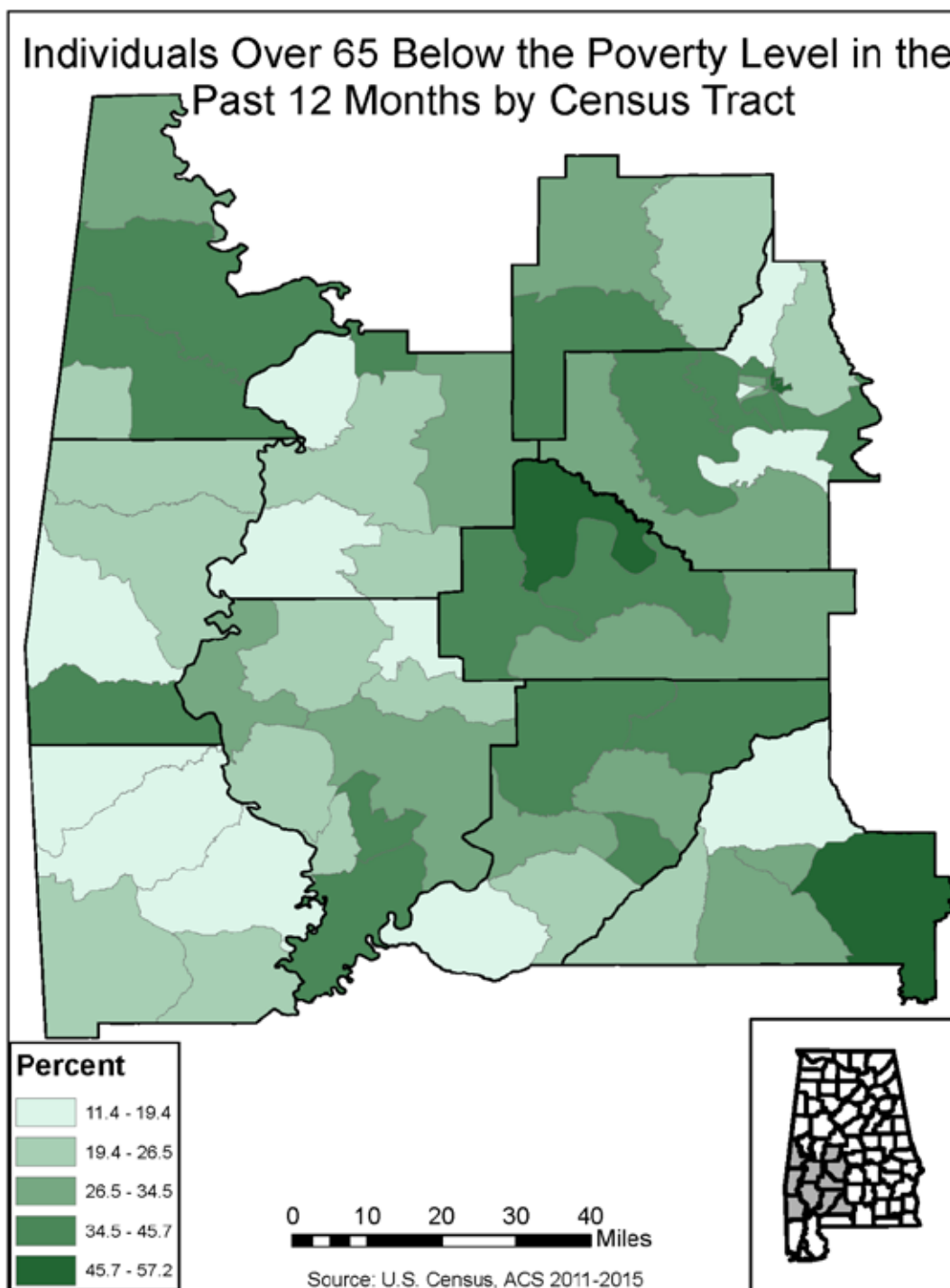


Figure 4.7 depicts the percentage of individuals over 65 years of age that live below the poverty level. As previously discussed, older individuals are more likely to need outside transportation to complete errands and attend medical appointments. North Wilcox and east Conecuh County along with areas in the City of Selma are the areas with the highest percentages of these individuals.

Figure 4.7



After analyzing all the data gathered, areas which are more likely to depend on transit can be identified. Areas in central Sumter, south Perry, east Conecuh, south Clarke, north Marengo, north Wilcox, and south Dallas Counties all have a higher than average expected need for public transportation. It is important to note that the population densities of these areas is also considered low. All of the areas identified in the above analysis are covered by a 5311 provider.

Comprehensive Review of Needs with Providers, Purchasers, and End Users

ATRC consulted with transportation providers, purchasers, and end users to compile a list of needs in the region. Providers were contacted individually and participated in public forums. Purchasers participated in public forums also. End users provided input through RPO Citizens' Committee meetings that were held in each county. A summary of these needs is provided below:

1. The most commonly identified need was the lack of service on weekends and weekday evenings. Transit providers in the region generally only operate until 4:30 during the week (with the exception of WAPT), leaving persons needing transit after this time with no options. There is no simple solution to this problem because the need for these "after hours" services is quite varied and there is no funding available to provide them. The need for after-hours transportation is essential to JARC clients. It is impossible for many of these individuals to maintain employment without a reliable transportation provider.
2. A number of areas were identified by the public as lacking transit service, but a 5311 provider exists for each county. Individuals identified rural areas in Clarke, Washington, and Sumter Counties as being underserved by public transit. All 5311 providers indicated that they cover the entire counties in which they serve. This identification of a need where the service exists demonstrates that the public needs to be more aware of the transit services available to them. Providers contend that the only way for them to know their services are needed is by being contacted, they are unable to provide the service to someone who does not request the service. Identification of potential clients was also identified by one 5310 provider as a need.
3. There was concern over the amount providers charged per ride. It was brought up that many of the people that depend on transit service could not afford the charges they would incur traveling to appointments in places such as Montgomery or Mobile. Providers responded that these charges cover expenses only, no profit is being made and these rates are set by ALDOT.
4. The lack of local match for transit programs was identified by transit providers as being a significant problem. As budgets tighten, providers fear this problem will only become worse. Match is depended on in order to be able to update fleets and maintain current services.
5. The increasing demand for the system was also a concern due to budget constraints. The demand for transit services is increasing rapidly (especially by the elderly and disabled), while funding to provide these services is decreasing. The need to expand these services to meet the demand was identified.
6. The need to maintain and enhance current services was also stressed. With regards to budget cuts, providers stressed that programs need to be maintained at least to the level they exist at presently. Providers stressed that without the

current services provided that thousands of individuals would be left without vital transportation to medical appointments.

7. The increased demand for job-related transportation was also identified. There are numerous industries locating in the region bringing additional job opportunities. Many of these new facilities will draw workforce from multi-county areas leading to the need for better access to transit.
8. The need to provide transportation for out of region trips for medical, among other reasons, was also identified. Specific groups that would greatly benefit from this would be the elderly, disabled, and veterans. Increasing demand on programs has made scheduling out of region trips with providers difficult. Many providers only have vans going out of region one or two days a week. There is a need for more flexibility scheduling these trips.
9. Providers identified the need for smaller, more fuel efficient vehicles. These vehicles could be used to transport one to two passengers. These vehicles are especially useful for longer trips. The savings from fuel and overall maintenance would be a great benefit to the providers.
10. Providers identified the need for van manufacturers to recognize that vehicles need to be modified for service in rural areas. The condition of the roads in these areas differ greatly from those in urban areas, leading to increased maintenance costs.
11. Attendees voiced the need for a directory of transportation services available in the region. They feel this resource would help them connect users with the appropriate provider.
12. The lack of transit vehicles and drivers was identified by providers as an issue. If more funding was available, more extensive services could be offered. The need for more wheelchair accessible vehicles was emphasized. The need for these vehicles will continue to grow as the population ages. The need to secure healthy CDL licensed drivers was also identified in conjunction with this need. Providers voiced concern that they have had issues finding CDL licensed drivers due to health reasons.
13. The need for transportation of students from schools to afterschool activities and jobs was identified.
14. The need for easier scheduling of rides was identified. Due to increasing demand, limited vehicles, and a substantial advanced notice requirement many social workers and individuals feel that scheduling transportation is their greatest hurdle.
15. The federal regulations restricting coordination between 5310 and 5311 funded programs was identified as a deterrent to coordination efforts.

V. Regional Strategies

The needs assessment of this plan identified concerns and issues facing transit service in the Alabama-Tombigbee Region. The following is a list of potential strategies to address these needs. These strategies were developed with input from providers, purchasers, and end users.

- Maintaining and enhancing current 5311 services
- Expanding basic transit service for rural residents throughout the region
- Provide affordable transit service for lower income individuals and families
- Maintaining and enhancing current 5310 services
- Expanding transit services for the elderly and disabled
- Maintaining and when warranted expanding JARC services in Choctaw, Clarke, Conecuh, Dallas, Marengo, Perry, and Sumter Counties
- Establishing and maintaining JARC programs in Monroe, Washington, and Wilcox Counties
- Encourage and support the utilization of New Freedom funds in the ATRC Region
- Encourage and support providers in identifying cost saving options
- Analyze, evaluate, and implement 5311F (intercity bus) where practicable in the region.
- Expand or increase access to “out of region” or “out of service area” health care facilities for the elderly, disabled, and wounded veterans.
- Expand/Establish transit services to provide better access to job opportunities
- Expand/Establish transit services to provide better access to educational opportunities such as community colleges and vocational schools and programs
- Compile a directory of transportation providers in the region to distribute throughout the region
- Establish a committee to determine the extent to which coordination of services is feasible in the ten county region
- Promote existing transportation services within the region to medical providers and social service groups
- Work with local school systems to identify retired bus drivers who maintain their CDL license in order to recruit drivers.



Photo courtesy of the Alabama Tombigbee Regional Commission

The following strategies were identified as having the highest priority in the region:

- Maintaining the transit services currently available. Providers and purchasers both stressed the importance of current services, especially to the elderly and disabled.
- Expanding services in the region. This includes expanding transit options for the elderly, disabled, and lower income. Providers have a hard time scheduling all the rides that are requested due to lack of vehicles and drivers available for trips. Most providers reported that they were constantly trying to work schedules in order to serve everyone.
- Establishing and maintaining more job and vocation related transportation access. The need for this type of transportation is continuing to increase throughout the region.

PLANNED VEHICLE ACQUISITIONS

PLANNED VEHICLE ACQUISITION

2017

Agency	Year of Purchase	Make/ Model	Bus or Van	Fuel Type	# of Seats	Wheelchair Lift (yes or No)	# of Wheelchair Positions	Projected Funding Source	Lease or Purchase	New Service or Replacement Bus/Van
Alabama-Tombigbee Regional Commission	2017	Ford	Bus	Gas	11	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2017	Dodge	MV	Gas	6	Yes	1	5311	Purchase	New Service
Alabama-Tombigbee Regional Commission	2018	Ford	Bus	Gas	11	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2018	Ford	Bus	Gas	11	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2019	Dodge	MV	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2019	Dodge	MV	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2020	Ford	Bus	Gas	11	Yes	1	5311	Purchase	New Service
Alabama-Tombigbee Regional Commission	2020	Dodge	MV	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2021	Ford	Bus	Gas	11	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2021	Ford	Bus	Gas	11	Yes	1	5311	Purchase	New Service
Alabama-Tombigbee Regional Commission	2022	Dodge	MV	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2022	Ford	Bus	Gas	11	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2023	Dodge	MV	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2023	Ford	Bus	Gas	11	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2024	Dodge	MV	Gas	6	Yes	1	5311	Purchase	Replacement
Alabama-Tombigbee Regional Commission	2024	Ford	Bus	Gas	11	Yes	1	5311	Purchase	Replacement
Cahaba Center	2016	Bus, Starcraft Coach	Van	Gas	15	No	0	5310	Grant	Replacement
Cahaba Center	2016	Bus, Starcraft Coach	Van	Gas	15	No	0	5310	Grant	Replacement
Cahaba Center	2016	Bus, Starcraft Coach	Van	Gas	15	No	0	5310	Grant	Replacement
Cahaba Center	2016	Mini Van, Dodge Braun	Van	Gas	6	Ramp	1	5310	Grant	Expansion
Cahaba Center	2016	Mini Van, Dodge Braun	Van	Gas	6	Ramp	1	5310	Grant	Expansion
Cahaba Center	2016	Mini Van, Dodge Braun	Van	Gas	6	Ramp	1	5310	Grant	Expansion
Cahaba Center	2016	Mini Van, Dodge Braun	Van	Gas	6	Ramp	1	5310	Grant	Expansion
Cahaba Center	2016	Mini Van, Dodge Braun	Van	Gas	6	Ramp	1	5310	Grant	Expansion
Cahaba Center	2016	Mini Van, Dodge Braun	Van	Gas	6	Ramp	1	5310	Grant	Expansion
Cahaba Center	2016	Mini Van, Dodge Braun	Van	Gas	6	Ramp	1	5310	Grant	Expansion
Cahaba Center	2016	Bus, Starcraft Coach	Van	Gas	11	Yes	2	5310	Grant	Replacement
Cahaba Center	2017	Mini Van, Dodge Braun	Van	Gas	6	Ramp	1	5310	Grant	Replacement
Cahaba Center	2000	Van, GMC	Van	Gas	15	No	0	Other	Owned	
Cahaba Center	2007	Car, Olds Alero	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2007	Car, Ford Taurus	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2007	Car, Chevy Impala	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2009	Car, Ford Taurus	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2009	Car, Ford Taurus	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2010	Car, Chev Malibu	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2001	Van, GMC	Mini Van	Gas	7	No	0	Other	Owned	
Cahaba Center	2010	Car, Chevy Malibu	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2001	3500 Pick-Up Chevy	Truck	Gas	3	No	0	Other	Owned	
Cahaba Center	2001	Bus, Goshen Coach	Van	Gas	15	No	0	Other	Owned	
Cahaba Center	2001	Bus, Goshen Coach	Van	Gas	11	Yes	2	Other	Owned	
Cahaba Center	2001	Bus, Goshen Coach	Van	Gas	12	Yes	1	Other	Owned	
Cahaba Center	2001	Bus, Goshen Coach	Van	Gas	15	No	0	Other	Owned	
Cahaba Center	1992	Car, Chevy Cavalier	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2013	Van, Chevy Uplander	Mini Van	Gas	7	No	0	Other	Owned	
Cahaba Center	2013	Car, Pontiac G6	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2013	Car, Buick Lacrosse	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2013	Van, Dodge	Mini Van	Gas	7	No	0	Other	Owned	
Cahaba Center	2014	Van, Dodge Caravan	Mini Van	Gas	7	No	0	Other	Owned	
Cahaba Center	2014	Car, Chevy Aveo	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2014	Car, Ford Focus	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	1995	Van, Dodge	Van	Gas	15	No	0	Other	Owned	
Cahaba Center	2014	Van, Chevy Astro	Mini Van	Gas	7	No	0	Other	Owned	
Cahaba Center		Car, Chevy Spark	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	1999	Van, GMC	Mini Van	Gas	7	No	0	Other	Owned	
Cahaba Center	1999	Car, Pontiac Sunfire	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2000	Car, Chevy Corisca	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2002	Car, Ford Taurus	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2002	Car, Olds Cutlass	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2002	Car, Chevy Malibu	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2002	Car, Chevy Malibu	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2003	Car, Ford Taurus	Car	Gas	5	No	0	Other	Owned	

PLANNED VEHICLE ACQUISITION

2017

Cahaba Center	2003	Car, Ford Taurus	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2006	Car, Chev Malibu	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2006	Car, Chev Malibu	Car	Gas	5	No	0	Other	Owned	
Cahaba Center	2007	Car, Chev Malibu	Car	Gas	5	No	0	Other	Owned	
Southwest Alabama Behavioral Healthcare Systems	2006	Ford, Goshen	Bus	Gas	12	Yes	1	5310	Purchase	Replacement
Southwest Alabama Behavioral Healthcare Systems	2011	Ford, Starcraft	Bus	Gas	15	No	0	5310	Purchase	Replacement
Southwest Alabama Behavioral Healthcare Systems	2012	Ford, Starcraft	Bus	Gas	15	No	0	5310	Purchase	Replacement
Southwest Alabama Behavioral Healthcare Systems	2012	Ford, Starcraft	Bus	Gas	15	No	0	5310	Purchase	Replacement
Washington County Rural Public Transportation	2017	Ford Starcraft Starlite	Van	Gas	15	Yes	1	5311	Purchase	Replace/Expand
Washington County Rural Public Transportation	2018	NA	Van	Gas	15	No	0	5311	Purchase	Replace/Expand
Washington County Rural Public Transportation	2019	NA	Van	Gas	15	Yes	2	5311	Purchase	Replace/Expand
Washington County Rural Public Transportation	2020	NA	Van	Gas	15	No	0	5311	Purchase	Replace/Expand
Washington County Rural Public Transportation	2021	NA	Van	Gas	15	Yes	1	5311	Purchase	Replace/Expand
Washington County Rural Public Transportation	2022	NA	Van	Gas	15	No	0	5311	Purchase	Replace/Expand
Washington County Rural Public Transportation	2023	NA	Van	Gas	15	Yes	2	5311	Purchase	Replace/Expand
Washington County Rural Public Transportation	2024	NA	Van	Gas	15	No	0	5311	Purchase	Replace/Expand
West Alabama Mental Health Center	2017	Mini Van	Van	Gas	8	Yes	1	5310	Purchase	New Service
West Alabama Mental Health Center	2017	Mini Van	Van	Gas	8	Yes	1	5310	Purchase	New Service
West Alabama Mental Health Center	2017	Mini Van	Van	Gas	8	Yes	1	5310	Purchase	New Service
West Alabama Mental Health Center	2017	Mini Van	Van	Gas	8	Yes	1	5310	Purchase	New Service
West Alabama Mental Health Center	2017	Mini Van	Van	Gas	8	Yes	1	5310	Purchase	New Service
West Alabama Mental Health Center	2017	Mini Van	Van	Gas	15	Yes	1	5310	Purchase	New Service
West Alabama Mental Health Center	2017	Mini Van	Van	Gas	15	Yes	1	5310	Purchase	New Service

PARTICIPATION ITEMS

- PUBLIC FORUM ANNOUNCEMENT
 - RPO SIGN-IN SHEETS
 - HSCTP MAILING LIST

ATRC Works on Regional Human Services Transportation Plan

The Alabama Tombigbee Regional Commission is preparing a Human Services Coordinated Transit Plan for its 10-county region. The purpose of the plan is to identify transportation needs primarily among the elderly, disabled, and low income populations. The plan will establish goals and strategies for meeting these needs including the coordination of resources. Agencies applying for Federal Transit administration (FTA) Sections 5310, 5311, 5316, and 5317 funding must participate in this process to be eligible for funding. ATRC will be holding public meetings to gather input for the plan at the following locations:

Thomasville City Hall-559 W Front Street
Thomasville, AL 36784
August 24, 2017- 10:00 AM

Rooster Hall- 217 North Walnut Avenue
Demopolis, AL 36732
August 28, 2017-10:00 AM

You are encouraged to attend and provide input regarding transportation needs. For more information, or if you require special accommodations at the hearing, contact ATRC at 334-682-4234 at least 24 prior to each meeting.

News release was sent to the following publications:

- Choctaw Sun Advocate
- Demopolis Times
- Evergreen Courant
- Monroe Journal
- Selma Times Journal
- Sumter County Record Journal
- Thomasville Times
- Washington County News
- Wilcox Progressive Era

The news release was also mailed to every person or entity on the HSCTP Mailing List.

ALABAMA-TOMIGBEE REGIONAL COMMISSION

HUMAN SERVICES COORDINATED TRANSPORTATION PLAN 2017

THOMASVILLE CITY HALL • AUGUST 24, 2017 • 10:00 AM

SIGN-IN SHEET

NAME	ORGANIZATION	PHONE NUMBER	E-MAIL
Vivie Smith	Southwest Ala Bethunevale Health Care		
Paul Blount	The ABC of Cinette Co Washington Co.		
Ashley Carlock	Dept. of H. Res. Clarke Co. Health		
Deborah Leigh Dixon Crystal Coates	Department Washington County Rural Public Transportation		
Beth Sims	ATRC		
Brandi Wilkerson	ATRC		

Committee: Sumter County RPO Committee

Date: August 22, 2014 Location: Public Safety Building, Livingston, AL.

Name	Address	Telephone	Email Address
Sarah W. Reed			
Darin Henderson	ATRC		
Paul Plumb	Sumter Co.		
Wade Williams	Sumter County		
CHRIS BEDWELL	ALDOT		
James Wallace	ATRC		

Committee Choctaw County RPO Committee

Date: August 29, 2017

Location: Gilbertown (AL) City Hall

Name	Address		
Robert Johnson	5161 Wamack Hill Rd Gilbertown AL		
Tim Holifield	224. Rogers St. Gilbertown al 36208		
Billy C. May	4523 Berryman Rd 36208		
Bain Henderson	ATAC		

Committee: Washington County RPO Committee Date: August 15, 2017 Location: Washington County Library, Chatom, AL.

Name	Address		
Jason Boothe	PO Box 176 Chatom AL 36518		
Wayne Hinton	P.O. Box 584 ^{Chatom}		
Bain Henderson	ATRC		
Mel Ann Sullivan	PO Box 854 Chatom AL 36518		

Committee: Monroe RPO Committee

Date: August 3, 2017 Location: Monroe Chamber, Monroeville, AL.

Name	Address		
Mary O. Smith	1627 Perryville Rd Monroeville, AL 36460		
Thomas Beasley	247 Halls Cross Rd Monroeville, AL 36460		
JEFF GRIFFIN	P.O. Box 692 Monroeville, AL 36461		
Dawn Henderson	ATRC		
Jamie Wallace	ATRC		
Dennis Hanks	ATRC		
Terry Smith	Chamber of Commerce		

Committee: Clarke RPO Committee

Date: 8/10/17

Location: ALDOT Offices, Grove Hill, AL

Name	Address		
Sharon Jones	29168 Hwy 69 - 36524		
Bain Henderson	ATRC		
DANNY SMITH	800 STATE ^{MAX GILLIS RD}		
JUSTIN NOBLE	129 GROVE HILL AVE E		
Brittany Ganus	129 Grove Hill Ave East		
Kevan Tucker	P.O. Box 332 ^{Grove Hill}		
Virginia Harrigan	P.O. Box 27 ³⁶⁴⁴⁶ Fulton AL		
Jake Bailey	135 Clark St ^{Grove Hill, AL} 36451		
Janni Wallace	ATRC		

itlee: Perry County RPO Committee

Date: 8/17/17

Location: Chamber Building, Marion, AL.

	Address		
Tim Jackson	1106 Washington		
Lannie Wallan	ATRC		
Bain Henderson	ATRC		
John Anderson	1806 Oakcrest Dr		
JOE PEARSON	101 W DEKALB ST MAR		
ZANDRAE KIMBROOBA	PO BOX 478 MARION, AL 36750		
John L Martin	405 CLAY ST MARION - 36		
Wilbert Essary	P.O. BOX 129, GREENSBORO 36744		

Committee: Dallas Citizens RPO Committee Date: 8/17/14

Location: Centre for Commerce Selma, AL.

Name	Address		Email Address
Milton Ezelle	207 CHRIS CIR. Valley Grande		
Albert J. Riddie	167 Co. Rd 31 ORVILLE, AL		
Bain Henderson	ATRC		
Darcy Lyon	7789 us Hwy 70 West Merrill Jct A		
Jamie Wallace	ATRC		

Committee: RPO Policy Committee

Date:

Location:

Name	Address		
DAVID BOLLIE	100 CAPITOL COMMERCE BLVD. MONTG., AL 36117		
TIM HENCEY	129 GROVE HILL AVE GROVE HILL 36451		
Bain Henderson	ATRC		
Jeff Laduron	TOWN OF Thomaston		
Sheldon Day	City of Thomnsville		
Greg Norris	625 N HO Ave M'ville 36460		

mittee: RPO Policy Committee

Date: 8/9/17

Location: ATRC Conference Room, Camden, AL.

e	Address		
Tim SANDERSON	1106 WASHINGTON		
David Kemp	204 Marina DR. Tur. 35406		
PHIL CRESWELL	500 BROAD ST. CAMDEN		
Janni Wallace	ATRRC		
Nick Kennel	Evergreen		
Nancy McCall	32 Commerce Dr. Camden		
Vel Ann Sullivan	PO Box 854 Chatham AL 360518		

HSTP MAILING LIST 2017

Courtesy	First	Last	Title	Facility	Address	City	State	Zip
Mr.	Eldridge	Stewart	Administrator	Camden Nursing Home	P.O. Box 787	Camden	AL	36726
Mr.	Keith	Baggett	Administrator	Englewood Health Care	2046 South Alabama Avenue	Monroeville	AL	36460
Ms.	Kimberly	Bush	Administrator	Evergreen Nursing and Rehabilitation	100 Sanders Drive	Evergreen	AL	36401
Ms.	Bonnie	Pope	Administrator	Jackson Health Care Facility	22616 North College Avenue	Jackson	AL	36545
Ms.	Amelia	Oliver	Administrator	Lighthouse Rehabilitation and Healthcare Center	2911 Earl Goodwin Parkway	Selma	AL	36703
Ms.	Allison	Glass	Administrator	Marengo Nursing Home	608 North Main Street	Linden	AL	36748
Mr.	Zed	Perrigin	Administrator	Monroe Manor Health and Rehabilitation Center	236 West Clairborne Street	Monroeville	AL	36460
Mr.	Ed	Stevens	Administrator	Park Place Nursing and Rehabilitation Center	100 Park Place	Selma	AL	36701
Ms.	Sharon	Phillips	Administrator	Perry County Nursing Home	505 East Lafayette Street	Marion	AL	36756
Ms.	Cathy	Swanson	Administrator	Southland Nursing Home	500 Shivers Terrace	Marion	AL	36756
Ms.	Kay	Harrell	Administrator	Sumter Health and Rehabilitation, LLC	1505 East 4th Avenue	York	AL	36925
Ms.	Diane	Gatlin	Administrator	Thomasville Nursing Home	1425 Mosley Drive	Thomasville	AL	36784
Mr.	Joel	Reed	Administrator	Warren Manor Health and Rehabilitation Center	11 Bell Road	Selma	AL	36701
Mr.	Douglas	Tanner	Administrator	Washington County Nursing Center	14600 St. Stephens Ave	Chatom	AL	36518
Ms.	Amanda	Morgan	Administrator	Willow Trace Nursing Center	1406 East Pushmataha Street	Butler	AL	36904
Mr.	Brandon	Taylor	Administrator	Woodhaven Manor Nursing Home	105 Windsor Street	Demopolis	AL	36732
Ms.	Linda	Holden	Administrator	Bradford Health Service Country Oaks #1	930 West Third Street	Thomasville	AL	36784
Ms.	Trease	Kirk-Dawson	Administrator	Cedar Hill Assisted Living Facility	1300 Old Orrville Road	Selma	AL	36701
Ms.	Alison	Glass	Administrator	Old Town Home	203 West Cahaba Avenue	Linden	AL	36748
Ms.	Annette	Dixon	Administrator	Sonrise Assited Living Facility	1607 Highway 43 South	Demopolis	AL	36732
Ms.	Kay	Harrell	Administrator	Sumter Health & Rehab Assisted Living Center	1505 East 4th Avenue	York	AL	36925
Ms.	Beth	Criswell	Administrator	The Meadows of Jackson	517 Commerce Street	Jackson	AL	36545
Ms.	Debbie	Jinright	Administrator	The Meadows of Monroeville	600 Highway 21 Bypass	Monroeville	AL	36460
Ms.	Carol	Dixon	Interim Director	Choctaw County DHR	Post Office Box 687	Butler	AL	36904-0687
Mr.	Alvin	Reed	Interim Director	Clarke County DHR	22609 Highway 84	Grove Hill	AL	36451
Ms.	Lou	Boykin	Director	Conecuh County DHR	P.O. Drawer 565	Evergreen	AL	36401
Ms.	Voncile	Jackson	Interim Director	Conecuh County DHR	Post Office Box 565	Evergreen	AL	36404-0565
Ms.	Wanda	Goodwin	Director	Dallas County DHR	Post Office Box 1210	Selma	AL	36702-0366
Ms.	Carol	Dixon	Director	Marengo County DHR	701 South Shiloh Street	Linden	AL	36748
Ms.	Latonya	Wells-Horne	Interim Director	Monroe County DHR	25 Legion Drive	Monroeville	AL	36460
Ms.	Crystal	May	Director	Perry County DHR	Post Office Box 509	Marion	AL	36756
Ms.	Della	Whitfield	Director	Sumter County DHR	Post Office Box 310	Livingston	AL	35470
Ms.	Ashley	Carlock	Director	Washington County DHR	Post Office Box 600	Chatom	AL	36518
Ms.	Lesa	Sylers	Director	Wilcox County DHR	Post Office Box 430 / 231 Depot St/	Camden	AL	36726
Mr.	Arthur	Evans	Administrator	Bryan W. Whitfield Memorial Hospital	Post Office Box 890	Demopolis	AL	36732
Mr.	J. W.	Cowan	CEO	Choctaw General Hospital	401 Vanity Fair Lane / P.O. Box 618	Butler	AL	36904
Mr.	Tom	McLendon	Administrator	Evergreen Medical Center	Post Office Box 706	Evergreen	AL	36401
Ms.	Emily	Steadham	Administrator	Grove Hill Memorial Hospital	Post Office Box 935	Grove Hill	AL	36451
Ms.	Loretta	Wilson	CEO	Hill Hospital of Sumter	751 Derby Drive	York	AL	36925
Ms.	Elizabeth	Kennedy		J. Paul Jones Hospital	317 McWilliams Avenue	Camden	AL	36726
Ms.	Jennifer	Ryland	Administrator	Jackson Medical Center	Post Office Box 428	Jackson	AL	36545
Mr.	Wes	Nall	Interim CEO/current CFO	Monroe County Hospital	Post Office Box 886	Monroeville	AL	36461
Mr.	David	McCormick	Administrator	Vaughn Regional Medical Center	1015 Medical Center Parkway	Selma	AL	36701
Ms.	Teressa	Grimes	CEO	Washington County Hospital	Post Office Box 1299	Chatom	AL	36518
Mr.	Fred	Armstead	Transportation Director	Alabama Tombigbee Regional Commission	107 Broad Street	Camden	AL	36726
Mr.	Bobby	Armstead	Director	West Alabama Public Transportation	500 E Washington Street	Demopolis	AL	36732
Ms.	Jessica	Odom	Director	Educational Center for Independence	234 Hearn Drive	Chatom	AL	36518

HSCTP MAILING LIST 2017

Ms.	Becky	Adams	Director	The ARC of Clarke County	501 Forest Avenue	Jackson	AL	36545
Ms.	Jennifer	Jones	Administrator	West Central Alabama Rehabilitation	P.O. Box 750	Selma	AL	36702
Ms.	Racquel	Lewis	Interim Executive Director	Cahaba Center for Mental Health	417 Medical Center Parkway	Selma	AL	36701
Ms.	Patricia	Moore	Director	West Alabama Mental Health	P.O. Box 260	Demopolis	AL	36732
Mr.	Vincent	Smith	Operations	SW Alabama Behavioral Health	P.O. Box 964	Monroeville	AL	36461
Mr.	Anthony	Long	Mayor	City of Marion	P.O. Drawer 959	Marion	AL	36756
Mr.	Matt	Holdbrooks	President	Kid One Transport	P.O. Box 1111864	Birmingham	AL	35202
Ms.	Mary	Holmes	LGSW	Alabama Department of Public Health	100 Sam O. Moseley Drive	Selma	AL	36701
Ms.	Suzanne	Terrell	LGSW	Alabama Department of Public Health	22600 Highway 84	Grove Hill	AL	36451
Ms.	Candace	Harden	Executive Director	Southwest Alabama Behavioral Health Care System	P.O. Box 964/328 W. Claiborne Street	Monroeville	AL	36461
Ms.	Patricia Perry	Moore	Executive Director	West Alabama Mental Health Center	1215 South Walnut Ave./P.O. Box 260	Demopolis	AL	36732
				Bayou La Batre Area Health Development Board, Inc.				
Mr.	John B.	Waits	Executive Director	Cahaba Medical Care Foundation	405 Belcher Street	Centreville	AL	35042
	Dr.	Taylor	Executive Director	Taylor Internal Medicine	4258 US-80	Selma	AL	36701
	Dr. Gary Walton	Dr. Jamie Bass	Primary physicianS	Whatley Health Services, Inc.	415 Derby Drive	York	AL	36925
				Franklin Primary Health Center, Inc.	1303 Dr. Martin Luther King, Jr. Ave	Mobile	AL	36603
Ms.	Cheryl	Glass	Executive Director	Fulton Family Medical	218 Main St P.O.Box 65	Fulton	AL	36446
	Cheryl	Glass	Office Manager	Physicians Care of Sweetwater, LLC	31431 AL-10	Sweet Water	AL	36782
	Cheryl	Glass	Office Manager	Physicians Care of Thomasville, LLC	33621 Highway 43 Ste 202	Thomasville	AL	36784
Mr.	JW	Cowan	Director	Choctaw General Hospital	401 Vanity Fair Ave	Butler	AL	36904
Mr.	Tom	McLendon	Exective Director	Evergreen Medical Center	101 Crestview St	Evergreen	AL	36401
Ms.	Jennifer	Ryland	Executive	Jackson Medical Center	220 Hospital Drive	Jackson	AL	36545
Mr.	Matt	Holdbrooks	President	Kid One Transport	110 12th St N/P.O. Box 1111864	Birmingham	AL	35203

COUNTY TRANSIT PROFILES

Choctaw County is a rural county in southwest Alabama. The American Community Survey 2011-2015 Five Year Estimates report the population of the county as 13,395. The county is bordered by Sumter County to the north, Marengo and Clarke (AL) Counties to the east, Washington County to south and Clarke (MS) and Wayne (MS) Counties to the west. The two largest municipalities are the county seat Butler and the Town of Gilberttown.

Transit Providers

- **West Alabama Public Transportation**

The West Alabama Public Transportation (WAPT) agency is the Section 5311, 5316, and 5317 provider in Choctaw County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

- **Butler Cares**

Butler Cares provides transportation to senior citizens participating in the Area Agency on Aging's senior nutrition program.

- **Franklin Primary Health Center, Inc.**

Franklin Primary Health Center owns a vehicle that they use to provide transportation to homeless patients for their medical appointments, both to clinics within their FQHC system or to other healthcare services such as prescription pickups. Outside of the homeless patient population, they also provide vouchers to help patients with transportation to healthcare and social services programs.

- **West Alabama Mental Health Center**

The Center provides daily van-based transportation service the healthcare needs of individuals in their residential and day programs. Residential clients also have access to use the service on weekends. For outpatient clients, they contract for rides from local transportation providers.

Transit Purchasing Agencies

West Alabama Mental Health (WAMH) purchases transit service from WAPT in Choctaw County. The WAMH has offices in Butler. Nutrition centers also purchase transit service from WAPT in Choctaw County. Services include the transportation of seniors to senior citizens centers.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified gaps in service/unmet needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Butler, Lisman, and Gilberttown. The most common destinations of these riders are Birmingham, Tuscaloosa, Demopolis, and Meridian.

Clarke County is a rural county in southwest Alabama. The American Community Survey 2011-2015 Five Year Estimates report the population of the county as 25,075. The county is bordered by Choctaw and Washington Counties to the West, Marengo County to the North, Monroe and Wilcox Counties to the East, and Baldwin County to the South. The county spans an area of 1,230 square miles. It is the third largest county, with regards to area, in Alabama.

Transit Providers

- **Alabama Tombigbee Regional Commission Rural Transportation**
Alabama Tombigbee Regional Commission Rural Transportation (ATRC) is the Section 5311 and 5316 provider in Clarke County. ATRC serves four counties in the ATRC region including Clarke, Conecuh, Monroe, and Wilcox. ATRC's main office is in Camden in Wilcox County. The program does have a satellite office located in Grove Hill in Clarke County. ATRC has no age or income limitations and customer charges vary. ATRC operates Monday through Friday from 7:00 A.M. - 4:30 P.M. ATRC transports clients for medical/dental services, recreational activities, personal business, employment, and other services.
- **Clarke County Association for Retarded Citizens**
The Clarke County Association for Retarded Citizens receives Section 5310 funds. The Center's service area is Clarke County. The center provides client based 5310 transportation services Monday through Friday 8-4.
- **Southwest Alabama Behavioral Health Care Systems**
Southwest Alabama Behavioral Health Care Systems receives Section 5310 funds. This agency is located in Monroeville and provides both general and client based 5310 services. The center provides client based 5310 transportation services Monday through Friday 7:30-3:30.
- **City of Jackson (Nutrition Center)**
The City of Jackson provides transportation for senior citizens participating in the senior nutrition program.
- **South Alabama Cares (HIV/AIDS)**
Community AIDS Resources, Education & Support (CARES) is an agency in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. CARES coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

- **Capitol Trailways (Private)**

Capitol Trailways, through a federal grant to ALDOT, provides daily scheduled bus service from Mobile to Tuscaloosa. The service is meant to link passengers with Amtrak and Greyhound services that are located in Tuscaloosa. Stops in the ATRC region are in Jackson, Grove Hill, Thomasville, Pine Hill, Camden, Selma, and Marion.

Transit Purchasing Agencies

The Grove Hill, Thomasville, and Jackson Nutrition Centers purchase services from ATRC. ATRC also runs a dialysis route in Clarke County. Individuals also purchase transportation services from ATRC.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified gaps in service/unmet needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

With regards to transit, the majority of riders in the county use the service for medical trips. The provider identified Grove Hill, Thomasville, and Jackson as common origins. With regards to destinations, Grove Hill and Jackson's medical centers along with the dialysis centers in Jackson and Thomasville are the most common. The majority of county residents travel to Mobile or Meridian for specialized medical care. Thomasville and Jackson are also common destinations for shopping and employment.

Conecuh County is a rural county in south Alabama. The American Community Survey 2011-2015 Five Year Estimates report the population of the county as 12,865. Conecuh County is bordered by Monroe County to the west, Butler to the north, Covington to the east and Escambia County to the south. The county is largely rural and possesses vast tracts of forestland. The county spans an area of 853 square miles.

The City of Evergreen is the most populated city and also the county seat. There are two additional incorporated places Repton and Castleberry.

Transit Providers

- **Alabama Tombigbee Regional Commission Rural Transportation**
 The designated Section 5311 (Nonurbanized Area) public transportation provider in Conecuh County is Alabama Tombigbee Regional Commission Rural Transportation. ATRC also provides 5316 (JARC) service in the county. ATRC serves four counties in the ATRC region including Clarke, Conecuh, Monroe, and Wilcox. ATRC’s main office is in Camden in Wilcox County. ATRC has no age or income limitations and customer charges vary. ATRC operates Monday through Friday from 7:00 A.M.-4:30 P.M. ATRC transports clients for medical/dental services, recreational activities, personal business, employment, and other services.
- **Southwest Alabama Behavioral Health Care Systems**
 The Southwest Alabama Behavioral Health Care Systems receives Section 5310 funds. This agency is located in Monroeville and provides both general and client based 5310 services. The center provides client based 5310 transportation services Monday through Friday 7:30-3:30.
- **Franklin Primary Health Center, Inc.**
 Franklin Primary Health Center owns a vehicle that they use to provide transportation to homeless patients for their medical appointments, both to clinics within their FQHC system or to other healthcare services such as prescription pickups. Outside of the homeless patient population, they also provide vouchers to help patients with transportation to healthcare and social services programs.
- **Town of Castleberry (Nutrition Center)**
 The Town of Castleberry provides transportation to senior center participants.

- **South Alabama Cares (HIV/AIDS)**

Community AIDS Resources, Education & Support (CARES) is an agency in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. CARES coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

Transit Purchasing Agencies

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

The Evergreen Nutrition Center purchases services from ATRC. ATRC also runs a dialysis route from Conecuh County to Brewton. Individuals within the county also purchase transit services.

Identified gaps in service/unmet needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

With regards to transit, the majority of riders in the county use the service for medical trips. The provider identified Evergreen, Repton, and Castleberry as common origins. With regards to destinations, Evergreen and Mobile are the most common. The majority of county residents travel to Mobile for specialized medical care.

Dallas County is the most populated of ATRCs ten counties. The American Community Survey 2011-2015 Five Year Estimates report the population of the county as 42,154. The County is bordered by Perry and Marengo to the west, Wilcox to the south and Chilton and Autauga to the northeast, and Lowndes to the southeast. The County is 975 square miles, making it the eleventh largest in the state.

Transit Providers

- **West Alabama Public Transportation**

The West Alabama Public Transportation (WAPT) agency is the Section 5311 provider in Dallas County. WAPT also provides 5316 services in Dallas County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, nutrition centers, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

- **Cahaba Center for Mental Health**

The Cahaba Center for Mental Health receives Section 5310 funds. The Center's service area is Dallas, Perry, and Wilcox County. The center provides transportation to clients living in group homes 24/7. Client based 5310 transportation services are available Monday through Thursday 8-5 and Friday from 8-12.

- **Kid One Transport System, Inc.**

Kid One Transport System, Inc. is a non-profit transit provider in Dallas County. Kid One provides medical trips for children, 19 and under, throughout Alabama. The company generally operates Monday through Friday from 4:00 a.m. till 4:00 p.m. The Kid One office is located in Hoover in Jefferson County.

- **Cornerstone Presbyterian Church of Selma (Nutrition Center)**

The First Presbyterian Church of Selma offers transportation to members of its senior citizen program.

- **Taylor Internal Medicine**

Since April 2014, Taylor Internal Medicine has offered a van service, consisting of one driver and one (non- wheelchair accessible) vehicle that provides rides to patients to and from their practice. There is no cost to patients; however, the service is limited strictly to transportation to and

from the patient's home or work and the physician's practice. The clinic prefers that the patients schedule as far in advance as possible. They prioritize the use of the van for those who have made a previously scheduled appointment. The van service covers Dallas, Perry, and Marengo counties. It serves mostly older adults (45+) who are usually low-income.

- **Capitol Trailways (Private)**

Capitol Trailways, through a federal grant to ALDOT, provides daily scheduled bus service from Mobile to Tuscaloosa. The service is meant to link passengers with Amtrak and Greyhound services that are located in Tuscaloosa. Stops in the ATRC region are in Jackson, Grove Hill, Thomasville, Pine Hill, Camden, Selma, and Marion.

- **Deluxe Cab Company (Private)** - Provides service in Selma and Orrville.

- **Eastside Cab Company (Private)** - Provides service in Selma and Orrville.

Transit Purchasing Agencies

The Dallas County DHR is located in the City of Selma. Its service area is limited to Dallas County. The DHR purchases transit service from West Alabama Public Transportation. The DHR uses state DHR funds for its transit purchases.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

The Alabama Kidney Foundation and local nursing homes also contract with WAPT to provide transportation to their clients.

Greyhound purchases transit services from West Alabama Public Transportation. WAPT runs a route from Selma to Montgomery to compensate for the loss of greyhound bus service in Selma.

Identified gaps in service/unmet needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Selma, Orrville, and Marion Junction. The most common destinations of these riders are Birmingham, Montgomery, and Prattville.

The American Community Survey 2011-2015 Five Year Estimates report the population of Marengo County as 20,306. The county is bordered by Choctaw and Sumter Counties to the East, Greene and Hale Counties to the North, Perry, Dallas, and Wilcox Counties to the East, and Clarke County to the South. The county spans an area of 982 square miles. It is the tenth largest county, with regards to area, in Alabama. The City of Demopolis is the county's largest city. The City of Linden is the county seat.

Transit Providers

- **West Alabama Public Transportation**

The designated Section 5311 (Nonurbanized Area) public transportation provider in Marengo County is West Alabama Public Transportation. WAPT also provides 5317 and 5316 services in Marengo County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

- **Kid One Transport System, Inc.**

Kid One Transport System, Inc. is a non-profit transit provider in Marengo County. Kid One provides medical trips for children, 19 and under, throughout Alabama. The company generally operates Monday through Friday from 4:00 a.m. till 4:00 p.m. The Kid One office is located in Hoover in Jefferson County.

- **West Alabama Mental Health Center**

The Center provides daily van-based transportation services to meet the healthcare needs of individuals in their residential and day programs. Residential clients also have access to use the service on weekends. For outpatient clients, they contract for rides from local transportation providers.

- **Taylor Internal Medicine**

Since April 2014, Taylor Internal Medicine has offered a van service, consisting of one driver and one (non-wheelchair accessible) vehicle that provides rides to patients to and from their practice. There is no cost to patients; however, the service is limited strictly to transportation to and from the patient's home or work and the physician's practice. The clinic prefers that the patients schedule as far in advance as possible. They prioritize the use of the van for those who have made a previously scheduled

appointment. The van service covers Dallas, Perry, and Marengo counties. It serves mostly older adults (45+) who are usually low-income.

Transit Purchasing Agencies

West Alabama Mental Health purchases transit service in Marengo County. The WAMH has offices in Demopolis. Nutrition centers also purchase transit service from WAPT in Marengo County. Services include the transportation of seniors to senior citizens centers. Other transit purchasers include Bryan Whitfield Memorial Hospital and local nursing homes. Greyhound also purchases transit services from WAPT; WAPT runs a connector route to the bus station in Tuscaloosa.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified gaps in service/unmet needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Demopolis, Linden, and Dixon Mills. The most common destinations of these riders are Tuscaloosa and Birmingham.

The American Community Survey 2011-2015 Five Year Estimates reports the population of the Monroe County as 22,217. It is the third most populated county in the ATRC region. The county is bordered by Wilcox County to the north, Butler and Conecuh Counties to the east, Escambia and Baldwin Counties to the south, and Clarke County to the west. The county spans 1,026 square miles.

Transit Providers

- **Alabama Tombigbee Regional Commission Rural Transportation.**
Alabama Tombigbee Regional Commission Rural Transportation (ATRC) is the Section 5311 provider in Monroe County. ATRC serves four counties in the ATRC region including Clarke, Conecuh, Monroe, and Wilcox. ATRC's main office is in Camden in Wilcox County. The program does have a satellite office located in Monroeville. ATRC has no age or income limitations and customer charges vary. ATRC operates Monday through Friday from 7:00 A.M. -4:30 P.M. ATRC transports clients for medical/dental services, recreational activities, personal business, employment, and other services.
- **Southwest Alabama Behavioral Health Care Systems**
Southwest Alabama Behavioral Health Care Systems receives Section 5310 funds. This agency is located in Monroeville and provides both general and client based 5310 services. The center provides client based 5310 transportation services Monday through Friday 7:30-3:30.
- **South Alabama Cares (HIV/AIDS)**
Community AIDS Resources, Education & Support (CARES) is an agency in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. CARES coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.
- **Town of Frisco City (Senior Center)**
The Town of Frisco City provides transportation to participants of its senior citizens program.
- **Monroe County Hospital**
The facility has an AARP van available to help provide transportation for elderly patients.

Transit Purchasing Agencies

The Monroeville, Vredenburgh, and Excel Nutrition Centers purchase services from ATRC. ATRC runs a dialysis route in Monroe County. Individuals also purchase transportation from the agency.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified gaps in service/unmet needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

According to the provider common origins include Monroeville, Excel, and Frisco City. Common destinations are Monroeville and Mobile.

Perry County's population is 10,038 according to the American Community Survey 2011-2015 Five Year Estimates. It is bordered by Bibb County to the north, Hale and Marengo Counties to the west, Wilcox County to the south, and Dallas and Chilton Counties to the east. The county is the 28th largest in the state covering 719 square miles.

Transit Providers

- **Cahaba Center for Mental Health**

The Cahaba Center for Mental Health receives Section 5310 funds. The Center's service area is Dallas, Perry, and Wilcox County. The center provides transportation to clients living in group homes 24/7. Client based 5310 transportation services are available Monday through Thursday 8-5 and Friday from 8-12.

- **West Alabama Public Transportation**

The West Alabama Public Transportation (WAPT) agency is the Section 5311 provider in Perry County. WAPT also offers 5317 and 5316 services in Perry County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

- **Kid One Transport System, Inc.**

Kid One Transport System, Inc. is a non-profit transit provider in Perry County. Kid One provides medical trips for children, 19 and under, throughout Alabama. The company generally operates Monday through Friday from 4:00 a.m. till 4:00 p.m. The Kid One office is located in Hoover in Jefferson County.

- **City of Marion**

The City of Marion also provides transportation to individuals participating in the senior citizen program.

- **Cahaba Medical Care Foundation**

Cahaba Medical Care Foundation offers gas cards and West Alabama Public Transportation vouchers to their patients as a means of assistance in obtaining rides and paying for their healthcare-related transportation. Cahaba Medical Care provides help to make transportation arrangements for some of their patients, including those who are covered by Medicaid and have access to the Medicaid NET program.

- **Taylor Internal Medicine**
Since April 2014, Taylor Internal Medicine has offered a van service, consisting of one driver and one (non- wheelchair accessible) vehicle that provides rides to patients to and from their practice. There is no cost to patients; however, the service is limited strictly to transportation to and from the patient's home or work and the physician's practice. The clinic prefers that the patients schedule as far in advance as possible. They prioritize the use of the van for those who have made a previously scheduled appointment. The van service covers Dallas, Perry, and Marengo counties. It serves mostly older adults (45+) who are usually low-income.
- **Capitol Trailways (Private)**
Capitol Trailways, through a federal grant to ALDOT, provides daily scheduled bus service from Mobile to Tuscaloosa. The service is meant to link passengers with Amtrak and Greyhound services that are located in Tuscaloosa. Stops in the ATRC region are in Jackson, Grove Hill, Thomasville, Pine Hill, Camden, Selma, and Marion.

Transit Purchasing Agencies

The Perry County DHR is located in the City of Marion. Its service area is limited to Perry County. The DHR purchases transit service from West Alabama Public Transportation. The DHR uses state DHR funds for its transit purchases.

Nutrition centers also purchase transit service from WAPT in Perry County. Services include the transportation of seniors to senior citizens centers. Local nursing homes also purchase transit services from WAPT.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified gaps in service/unmet needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Marion, Uniontown, and Spratt. The most common destinations of these riders are Selma, Tuscaloosa, Montgomery, and Birmingham.

The American Community Survey 2011-2015 Five Year Estimates reports the population of the county as 13,341. The county is bordered by Choctaw County to the South, Marengo and Greene Counties to the East, Pickens County to the North and Mississippi Counties Kemper and Lauderdale to the West. The Tombigbee River runs along the county's eastern border. The county spans an area of 907 square miles. It is the fourteenth largest county, with regards to area, in Alabama.

Transit Providers

- **West Alabama Public Transportation**

The West Alabama Public Transportation (WAPT) agency is the Section 5311 provider in Sumter County. WAPT also provides 5316 and 5317 services in Sumter County. WAPT serves five counties in the ATRC region including Choctaw, Dallas, Marengo, Perry, and Sumter. WAPT's office is in Demopolis in Marengo County. WAPT has no age or income limitations and customer charges vary. WAPT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. WAPT operates from 6:00 a.m. to 8:00 p.m., Monday through Saturday.

- **Kid One Transport System, Inc.**

Kid One Transport System, Inc. is a non-profit transit provider in Sumter County. Kid One provides medical trips for children, 19 and under, throughout Alabama. The company generally operates Monday through Friday from 4:00 a.m. till 4:00 p.m. The Kid One office is located in Hoover in Jefferson County.

- **West Alabama Mental Health Center**

The Center provides daily van-based transportation to service the healthcare needs of individuals in their residential and day programs. Residential clients also have access to use the service on weekends. For outpatient clients, they contract for rides from local transportation providers.

Transit Purchasing Agencies

West Alabama Mental Health purchases transit service in Sumter County. The WAMH has offices in Livingston. Nutrition centers also purchase transit service from WAPT in Sumter County. Services include the transportation of seniors to senior citizens centers. Other transit purchasers are Sumter County DHR, Sumter County Industrial Board, Upward Bound Program with the University of West Alabama, and local nursing homes. Greyhound also purchases transit services from WAPT; WAPT runs a connector route to bus stations in Meridian and Tuscaloosa.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified gaps in service/unmet needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are York, Livingston, and Cuba. The most common destinations of these riders are Birmingham, Tuscaloosa, Demopolis, and Meridian.

The American Community Survey 2011-2015 Five Year Estimates reports the population of Washington County as 16,997. The County is bordered by Choctaw County to the north, Clarke County to the east, Mobile County to the south, and Wayne (MS) and Greene (MS) Counties to the east. The County covers 1,081 square miles.

Transit Providers

- **Washington County Rural Transportation.**

Washington County Rural Transportation (WCRT) is the Section 5311 provider in Washington County. The provider offer services exclusively in Washington County. The WCRT office is in Chatom in Washington County. The service has no age or income limitations and customer charges vary. WCRT transports clients for medical/dental services, recreational activities, personal business, employment, and other services. The WCRT operates from 8:00 a.m. to 4:00 p.m., Monday through Friday.

- **Wagarville Nutrition Center**

The Wagarville Nutrition Center provides transportation to senior citizens centers to Area Agency on Aging clients.

- **South Alabama Cares (HIV/AIDS)**

Community AIDS Resources, Education & Support (CARES) is an agency in Mobile, Baldwin, Clarke, Conecuh, Escambia, Monroe, and Washington counties dedicated to providing medical and social service support, as well as educational services, for those affected by HIV/AIDS. CARES coordinates a variety of resources to assist everyone affected by this epidemic. The agency works aggressively to provide prevention education to the entire area in our efforts to stop the spread of this virus.

- **Bayou La Batre Area Health Development Board, Inc.**

This FQHC has a fund of \$1,000 that is set aside for patient transportation assistance to provide gas money for patients to use for their healthcare appointments.

Identified gaps in service

- After 4 P.M. weekdays
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

- According to providers in the county, the most common areas of origin for riders are Chatom, McIntosh, and the northern part of the county. The most common destinations of these riders are Chatom, and locations in Mobile, Clarke, and Choctaw Counties.

Wilcox County's population is 11,235 according to the 2011-2015 American Community Survey Five Year Estimates. The county is bordered by Dallas County to the north, Marengo and Clarke Counties to the west, Monroe County to the south, and Butler and Lowndes Counties to the east. The county covers an area of 883 square miles. It is the seventeenth largest county, with regards to area, in Alabama.

Transit Providers

- **Alabama Tombigbee Regional Commission Rural Transportation**
Alabama Tombigbee Regional Commission Rural Transportation (ATRC) is the Section 5311 provider in Wilcox County. ATRC serves four counties in the ATRC region including Clarke, Conecuh, Monroe, and Wilcox. ATRC's main office is in Camden in Wilcox County. ATRC has no age or income limitations and customer charges vary. ATRC operates Monday through Friday from 7:00 A.M. -4:30 P.M. ATRC transports clients for medical/dental services, recreational activities, personal business, employment, and other services.
- **Cahaba Center for Mental Health**
The Cahaba Center for Mental Health receives Section 5310 funds. The Center's service area is Dallas, Perry, and Wilcox County. The center provides client based 5310 transportation services seven days a week (Monday through Friday 8-4 & random services on weekends).
- **Boykin Nutrition Center**
The Boykin Nutrition Center provides transportation to senior citizens centers to Area Agency on Aging clients.
- **Wilcox County DHR**
The Wilcox County DHR assists its clients in finding transportation for medical appointments through the use of gas cards and volunteer drivers.
- **Capitol Trailways (Private)**
Capitol Trailways, through a federal grant to ALDOT, provides daily scheduled bus service from Mobile to Tuscaloosa. The service is meant to link passengers with Amtrak and Greyhound services that are located in Tuscaloosa. Stops in the ATRC region are in Jackson, Grove Hill, Thomasville, Pine Hill, Camden, Selma, and Marion.

Transit Purchasing Agencies

ATRC provides seniors transportation to area senior centers. The agency also runs a dialysis route in Wilcox County. ATRC provides services to individuals within the county.

The Alabama Medicaid Agency serves all of Alabama. The agency offers non-emergency transit service to full-covered Medicaid beneficiaries for Medicaid covered medical appointments. The agency provides vouchers to its clients to purchase transit service. The vouchers can be used for reimbursement for private vehicle use. Most of the vouchers in Alabama are issued for this type of reimbursement. The agency requires that public transit services be used instead of for-profit companies if the service meets the needs of its clients.

Identified gaps in service/unmet needs

- Weekday evenings
- Saturdays and Sundays
- Need to expand transit programs so more rides are available especially on short notice
- Need to expand or establish programs providing rides to work
- Need to expand or establish transit programs providing rides to community colleges and vocational schools

Origins/Destinations

According to providers in the county, the most common areas of origin for riders are Camden, Pine Hill, and the western part of the county. The most common destinations of these riders are Birmingham, Selma, Montgomery, and Camden.